

2017 Awards

2017 STPI Export Awards, Highest Percentage of Women Employees, India

2017 Nasscom DSCI Excellence Awards

Security in ITBPM – Large

Security Leader of the Year – Rishi Rajpal, Finalist

Privacy Leader of the Year – Nity Singh

Privacy in ITBPM - Large

2017 Banking Frontiers, Technoviti Award

2017 Love Mondays 50 Most Loved Companies, Brazil

2017 IAOP GO 100, 8 years

2017 Stevie Sales and Customer Service Awards

Silver, Senior Sales Executive of the Year, Rick Rosso

Bronze, Contact Center Leader of the Year, Winnie Sun

Gold, Young Customer Service Professional of the Year, Tamia Theobald

Silver, Front Line Customer Service Professional of the year, Kelly Nathan

Silver, Contact Center Manager of the Year, David Fotheringham

Bronze, Customer Service Manager of the Year, David Flanagan

Silver, Frontline Customer Service Team of the Year

Bronze, Customer Service Complaints Team of the Year

Bronze, Customer Service Team of the Year

Bronze, Customer Service Training Team of the Year

Silver, Innovation in Customer Service

Bronze, New Product & Service Category, Contact Center Solution

Bronze, New Product & Service Category, Business Intelligence Solution

Grand Stevie

2017 Infosec Maestros Top 100, Rishi Rajpal

2017 DynamicCISO Magnificent Seven, Rishi Rajpal

2017 APEN Exporter of the Year, Nicaragua

2017 Stevie Asia Pacific Awards

Gold, Innovative Management in Financial and Insurance Industry

Silver, Excellence in Innovations, Financial Industry

Silver, Excellence in Innovation, Consumer Products & Service Industry

Silver, Innovation in Customer Service Management, Planning and Practice, Consumer Electronics

Silver, Innovation in Customer Service Management, Planning and Practice, Consumer Products

Silver, Innovation in Customer Service Management, Planning and Practice, Other Industry

Silver, Innovation in Corporate Websites

Silver, Innovative Management in Financial and Insurance Industry

Bronze, Innovative Management in Consumer Products and Services

Bronze, Innovation in Business Utility Apps

2017 Golden Globe Tigers, BPO Organization of the Year

2017 Premio CIC, Gold, Best B2B Operation, Brazil

2017 CISO Platform 100, Top 100 Security Influencers, Rishi Rajpal

2017 US – Ireland Top 50 Companies

2017 Contact Center World, Top Ranking Performers, APAC Region

Gold, Best Analyst, Sylvia Miranda

Gold, Best Home Remote Agent Program

Gold, Best Quality Auditor, Vittoria Gough

Gold, Best Operations Manager, David Fotheringham

Gold, Best Contact Center Sales Professional, Fazal Rokadia

Gold, Best Support Professional, Workforce Planning, David Flanagan

2017 Asia Best Employer Brands

Dream Companies to Work For

BPO Organization of The Year

2017 Stevie International Business Award, Silver, Video, Internal/Employee Communications

2017 Stevie Great Employers Award, HR Achievement in Diversity and Inclusion

2017 Auscontact Association Awards

(2) People Champions

(2) Customer Contact Professional

(1) Best Center Team

(1) Digital/Omni Channel Champion

2017 Society of Human Resource Management, Excellence in Leadership & Development

2017 CE Worldwide Procurement, Professional Excellence in Procurement

2017 51 Call Center, Golden Voice Award, Best Outsourcing Customer Contact Center CRM Solution

2017 Japan Contact Center Awards

Leader of The Year

Center Award, Operations, T & TQ Team Innovation

2017 People Matters League Awards, Learning & Development, Best In On-boarding Solution

2017 ACES, Best Company to Work For

2017 Contact Center World, Top Ranking Performers, World's Best

Gold, Best Analyst, Sylvia Miranda

Gold, Best Home Remote Agent Program

Silver, Best Quality Auditor, Vittoria Gough

Gold, Best Operations Manager, David Fotheringham

Gold, Best Contact Center Sales Professional, Fazal Rokadia

Gold, Best Support Professional, Workforce Planning, David Flanagan