

Stevie Women in Business

- Silver, Female Executive of the Year in Business Services – More Than 2500 Employee's - Jyllene Miller

Contact Center World Best in the World, Silver, Best Outsourcing Partnership

Brandon Hall MCM Awards

- Best Unique or Innovative Learning and Development Program
- Best Results of Learning Program
- Best Inclusion & Diversity Strategy

Aces Award, Top Company to work for in Asia

Outsourcing Institute, Best Outsourcing Thought Leadership Award for Innovation

Auscontact Awards

- Queensland
  - Operations Champion
  - Centre Award
- Victoria
  - Customer Contact Professional
  - (2) People Champions
  - Customer Contact Manager
  - Team Leader/Team Manager
- National Winner, Customer Contact Manager
- National Finalist, Customer Contact Professional

Aecus Innovation Award

“JinYin” 51 Call Center Golden Sound Award, Best BPO Customer Contact Center, Technology Support

Contact Center Japan Award:

- Team Operation Excellence
- Leader of the Year

Stevie International Business Awards:

- Silver, CSR Program of the Year in Asia, Australia and NZ
- Silver, Best Customer Service Team

Stevie American Business Awards, Silver, Marketing Campaign of the Year

CMO Asia Social Media and Direct Marketing Awards – Best Online Marketing Campaign

Asia Best Employer Brands:

- Outsourcing Provider of the Year
- Dream Companies To Work For

World HRD Congress:

- Best Frontline Management Training Program
- Best Simulations Solutions

Bulgaria Outsourcing Association:

- Gold, Innovation in Automation
- Silver, Innovation in Optimization

US- Ireland Top 50 Companies, Investing in People

BAE Award, Environmental and Social Commitment and Practices, Costa Rica

CV Magazine Technology Innovation Award, Best Insurance Administration Solutions Provider  
Contact Center World

- Gold, Best Outsourcing Partnership
- Bronze, Best Contact Center Supervisor
- 4<sup>th</sup> Place, Best Customer Service Professional

Stevie Asia-Pacific:

- Gold, Innovation in Customer Service Management, Planning and Practice – Travel and Transportation
- Bronze, Innovation in Business Products & Services – Financial
- Bronze, Innovation in Business to Business Services – Retail and eCommerce
- Bronze, Innovation in Corporate Websites – Digital Marketing
- Bronze, Innovation in Customer Service Management, Planning and Practice – Retail and eCommerce

Great Places To Work, Nicaragua

Stevie Sales and Customer Service:

- Gold, Innovation in Customer Service, Travel and Transportation
- Silver, Frontline Customer Service Team of the Year
- Bronze, Outsourcing Provider of the Year
- Bronze, Innovation in Customer Service, Financial
- Bronze, Innovation in Customer Service, Telecommunications
- Bronze, Innovation in Customer Service, All other services

IAOP Top 100 List of the Best Outsourcing Providers – 8 Years

International ICT Awards:

- Best Individual Contributor
- Finalist, Best Voice Excellence Company

Golden Peacock National Quality Award

Golden Globe Tigers

- Excellence in Culture Creation
- Certificate of Merit, Outsourcing Organization of the Year

Love Mondays, #14 out of 50 Top Places to Work in Brazil