

Transitioning Legacy CSP to NCE

- Billing examples while using the Migration tool in STELLR
- How to Navigate in StreamOne™ Cloud Marketplace for NCE Transitions

January 2021

Legacy contract created on 05/05/2021 – annual contract, paid monthly.

Migrated to NCE on 01/07/2022 STARTING NEW ANNUAL TERM.

Basic Information		Services		Billing History			
<input type="text" value="Subscription Name"/>							
Subscription	Vendor Name	Current Seat	Extended Price	Customer Price	Billing Type	Service Status	Last Change
Microsoft 365 F1 Monthly	MICROSOFT CORP/CSP	1	\$1.99	\$2.30	Monthly	Activated	New 1 Seat 01/07/2022
							+ Add Seat

01/01/2022 -> Reseller was billed for Legacy, January 1st – 31st billing period.

01/07/2022 -> Reseller uses Migration tool, starting a NEW annual commit.
Reseller can request a prorated credit for January 7th – January 31st. Credit processed by TD SYNEX.

03/01/2022 -> Reseller billed for January 7th – February 6th

04/01/2022 -> Reseller billed for February 7th – March 6th

Billing cycles will continue as above.

Cost estimate - without Promo, no pricing change



01/01/2022 -> Reseller was billed **\$1.99** for Legacy, full month of January

01/07/2022 -> Reseller uses Migration tool, starting a NEW annual commit.
Reseller can request prorated credit for January 7th – January 31st: approx.
\$1.60 (prorated to the day, 25 days including the 7th)

03/01/2022 -> Reseller billed for January 7th – February 6th: approx. **\$1.99 for full month**

04/01/2022 -> Reseller billed for February 7th – March 6th: approx. **\$1.99**

Billing cycles will continue as above.

Cost estimate – WITH NCE Promo, current pricing



01/01/2022 -> Reseller was billed **\$1.99** for Legacy, full month of January

01/07/2022 -> Reseller uses Migration tool, starting a NEW annual commit.
Reseller can request prorated credit for January 7th – January 31st: approx.
\$1.60 (prorated to the day, 25 days including the 7th)

03/01/2022 -> Reseller billed for January 7th – February 6th: approx. **\$1.89 for full month**

04/01/2022 -> Reseller billed for February 7th – March 6th: approx. **\$1.89**

Billing cycles will continue as above UNTIL RENEWAL. Promo will expire at renewal and subscription will renew at regular price.

Legacy contract created on 05/05/2021 – annual contract, paid monthly.

Migrating to NCE on 01/14/2022 KEEPING SAME SUBSCRIPTION DATES AS THE LEGACY CONTRACT.

Basic Information **Services** Billing History

Subscription Name

Subscription	Vendor Name	Current Seat	Extended Price	Customer Price	Billing Type	Service Status	Last Change	Billing Start / End Date
Azure Active Directory Premium P2	MICROSOFT CORP/CSP	1	\$7.92	\$9.00	Monthly	Activated	Add 1 Seat 05/05/2021	06/01/2021 ~ 05/31/2022
Total: 1								

Pricing does not include any applicable tax.

- + Add Seat
- Remove Seat
- Cancel Service
- Vendor Sync
- + Sync Contract
- ⇄ Migrate to New Commerce**
- User Management
- Sync to ConnectWise

01/01/2022 -> Reseller was billed for Legacy, January 1st – 31st billing period.

01/14/2022 -> Reseller uses Migration tool, keeping same dates as current subscription.
Reseller can request a prorated credit for January 14th – January 31st. Credit processed by TD SYNEX.

03/01/2022 -> Reseller billed for January 14th – February 4th

04/01/2022 -> Reseller billed for February 5th – March 4th

05/01/2022 -> Reseller billed for March 5th – April 4th

06/01/2022 -> Reseller receives LAST bill of current contract for April 5th – May 4th

If contract is renewed, billing cycles will continue as above.

Cost estimate - without Promo, no pricing change



01/01/2022 -> Reseller was billed **\$7.92** for Legacy, **full month of January**

01/14/2022 -> Reseller uses Migration tool, keeping same dates as current subscription.
Reseller can request prorated credit for January 14th – January 31st: approx. **\$4.59**
(prorated to the day, 18 days including the 14th)

03/01/2022 -> Reseller billed for January 14th – February 4th: approx. **\$5.62 (prorated to the day, 22 days including the 14th)**

04/01/2022 -> Reseller billed for February 5th – March 4th: **\$7.92 for full month**

05/01/2022 -> Reseller billed for March 5th – April 4th: **\$7.92**

06/01/2022 -> Reseller receives LAST bill of current contract for April 5th – May 4th: **\$7.92**

If contract is renewed, billing cycles will continue as above.

Cost estimate – WITH NCE Promo, current pricing



01/01/2022 -> Reseller was billed **\$7.92** for Legacy, **full month of January**

01/14/2022 -> Reseller uses Migration tool, keeping same dates as current subscription.

Reseller can request prorated credit for January 14th – January 31st:
approx. **\$4.59 (prorated to the day, 18 days including the 14th)**

03/01/2022 -> Reseller billed for January 14th – February 4th: approx. **\$5.25 (prorated to the day, 22 days including the 14th)**

04/01/2022 -> Reseller billed for February 5th – March 4th: approx. **\$7.39 for full month**

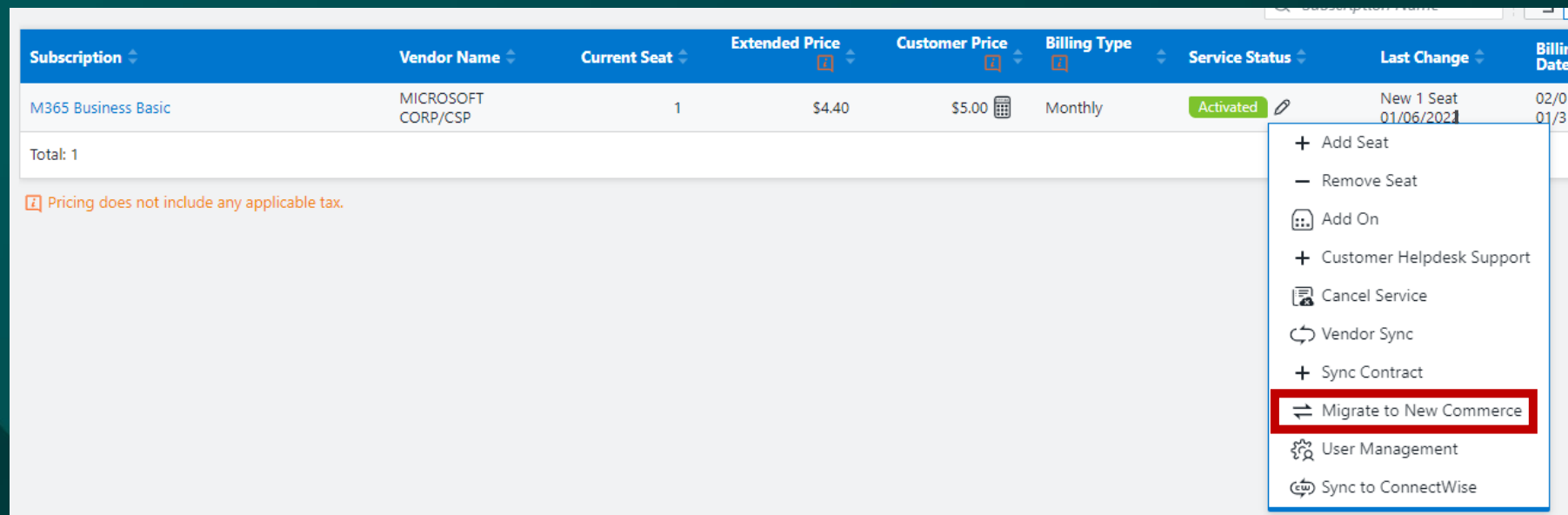
05/01/2022 -> Reseller billed for March 5th – April 4th: approx. **\$7.39**

06/01/2022 -> Reseller will receive LAST bill of current contract for April 5th – May 4th:
approx. **\$7.39**


If contract is renewed, billing cycles will continue **AT REGULAR PRICE**. Promo will expire at renewal.

Legacy contract created on 01/06/2021 – annual contract, paid monthly.

Migrating to NCE on 02/01/2022 STARTING NEW ANNUAL TERM.



Subscription	Vendor Name	Current Seat	Extended Price	Customer Price	Billing Type	Service Status	Last Change	Billir Date
M365 Business Basic	MICROSOFT CORP/CSP	1	\$4.40	\$5.00	Monthly	Activated	New 1 Seat 01/06/2021	02/0 01/3
Total: 1								

 Pricing does not include any applicable tax.

- + Add Seat
- Remove Seat
- ⋮ Add On
- + Customer Helpdesk Support
- 🗑️ Cancel Service
- ↻ Vendor Sync
- + Sync Contract
- ➡️ Migrate to New Commerce**
- ⚙️ User Management
- 🔄 Sync to ConnectWise

01/01/2022 -> Reseller was billed for Legacy, January 1st – 31st billing period.

02/01/2022 -> Reseller uses Migration tool, starting a NEW annual commit.

02/01/2022 -> Reseller would have been billed for Legacy, February 1st – 28th billing period, however this is reversed upon migration request.

04/01/2022 -> Reseller billed for February 1st – February 28th

05/01/2022 -> Reseller billed for March 1st – March 31st

Billing cycles will continue as above.

Cost estimate - without Promo, no pricing change



01/01/2022 -> Reseller was billed **\$4.40** for Legacy, full month of January.

02/01/2022 -> Reseller uses Migration tool, starting a NEW annual commit.

02/01/2022 -> Reseller would have been billed for Legacy, **\$4.40** for full month of February, however this is reversed upon migration request.

04/01/2022 -> Reseller billed for February 1st – February 28th: **\$4.40**

05/01/2022 -> Reseller billed for March 1st – March 31st : **\$4.40**

Billing cycles will continue as above.

01/01/2022 -> Reseller was billed **\$4.40** for Legacy, for full month of January.

02/01/2022 -> Reseller uses Migration tool, starting a NEW annual commit.

02/01/2022 -> Reseller would have been billed for Legacy, **\$4.40** for full month of February, however this is reversed upon migration request.

04/01/2022 -> Reseller billed for February 1st – February 28th: approx. **\$4.10**

05/01/2022 -> Reseller billed for March 1st – March 31st : approx. **\$4.10**

Billing cycles will continue as above UNTIL RENEWAL. Promo will expire at renewal and subscription will renew at regular price.

Legacy contract created on 01/06/2022 – annual contract, paid monthly.

Migrating to NCE on 02/28/2022 KEEPING SAME SUBSCRIPTION DATES AS THE LEGACY CONTRACT.

Subscription	Vendor Name	Current Seat	Extended Price	Customer Price	Billing Type	Service Status	Last Change	Billing Date
M365 Business Basic	MICROSOFT CORP/CSP	100	\$440.00	\$500.00	Monthly	Activated	New 1 Seat 01/06/2022	02/01/2022
Total: 1								

ⓘ Pricing does not include any applicable tax.

- + Add Seat
- Remove Seat
- ⊞ Add On
- + Customer Helpdesk Support
- 🗑️ Cancel Service
- ↻ Vendor Sync
- + Sync Contract
- ⇒ Migrate to New Commerce**
- 👤 User Management
- 🔄 Sync to ConnectWise

02/01/2022 -> Reseller was billed for Legacy, **for full month of February.**

02/28/2022 -> Reseller uses Migration tool, keeping same dates as current subscription.

Reseller can request a prorated credit for February 28th. Credit processed by TD SYNEX.

04/01/2022 -> Reseller billed for February 28th – March 5th

05/01/2022 -> Reseller billed for March 6th – April 5th

Billing cycles will continue as above.

Cost estimate - without Promo, no pricing change



02/01/2022 -> Reseller was billed **\$440.00** for Legacy, **full month** of February

02/28/2022 -> Reseller uses Migration tool, keeping same dates as current subscription.

Reseller can request prorated credit for February 28th: approx. **\$15.71 (1 day)**

04/01/2022 -> Reseller billed for February 28th – March 5th: \$440.00 full month

05/01/2022 -> Reseller billed for March 6th – April 5th: \$440.00

Billing cycles will continue as above.

Cost estimate – WITH NCE Promo, current pricing



02/01/2022 -> Reseller was billed \$440.00 for Legacy, full month of February.

02/28/2022 -> Reseller uses Migration tool, keeping same dates as current subscription.

Reseller can request prorated credit for February 28th: approx. **\$15.71 (1 day)**

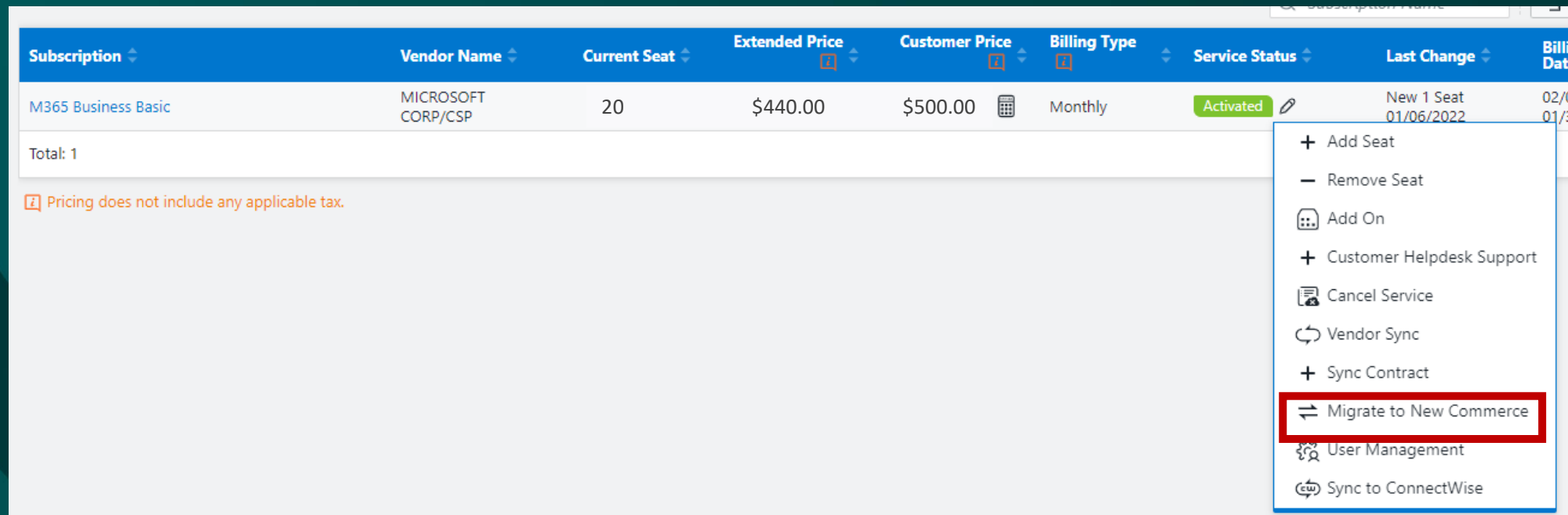
04/01/2022 -> Reseller billed for February 28th – March 5th: approx. \$410.40 full month

05/01/2022 -> Reseller billed for March 6th – April 5th: approx. \$410.40


Billing cycles will continue as above UNTIL RENEWAL. Promo will expire at renewal and subscription will renew at regular price.

Legacy contract created on 01/06/2022 – annual contract, paid monthly.

Migrating to NCE on 02/28/2022 STARTING NEW ANNUAL TERM.



Subscription	Vendor Name	Current Seat	Extended Price	Customer Price	Billing Type	Service Status	Last Change	Billing Date
M365 Business Basic	MICROSOFT CORP/CSP	20	\$440.00	\$500.00	Monthly	Activated	New 1 Seat 01/06/2022	02/01/2022
Total: 1								

 Pricing does not include any applicable tax.

- + Add Seat
- Remove Seat
- + Add On
- + Customer Helpdesk Support
- Cancel Service
- Vendor Sync
- + Sync Contract
- ⇒ Migrate to New Commerce**
- User Management
- Sync to ConnectWise

02/01/2022 -> Reseller was billed for Legacy, for full month of February.

02/28/2022 -> Reseller uses Migration tool, starting a NEW annual commit.
Reseller can request a prorated credit for February 28th. Credit processed by TD SYNEX.

04/01/2022 -> Reseller billed for February 28th – March 30th

05/01/2022 -> Reseller billed for March 31st – April 29th

06/01/2022 -> Reseller receives LAST bill of current contract for April 30th – May 30th

Billing cycles will continue as above.

Cost estimate - without Promo, no pricing change



02/01/2022 -> Reseller was billed **\$88.00** for Legacy, full month of February.

02/28/2022 -> Reseller uses Migration tool, starting a NEW annual commit.
Reseller can request a prorated credit for February 28th: approx. **\$3.14 (1 day)**.

04/01/2022 -> Reseller billed for February 28th – March 30th: \$88.00 full month

05/01/2022 -> Reseller billed for March 31st – April 29th: \$88.00

06/01/2022 -> Reseller receives LAST bill of current contract for April 30th – May 30th: \$88.00

Billing cycles will continue as above.

Cost estimate – WITH NCE Promo, current pricing



02/01/2022 -> Reseller was billed **\$88.00** for Legacy, full month of February.

02/28/2022 -> Reseller uses Migration tool, starting a NEW annual commit.
Reseller can request a prorated credit for February 28th: approx. **\$3.14 (1 day)**.

04/01/2022 -> Reseller billed for February 28th – March 30th: \$82.08 full month

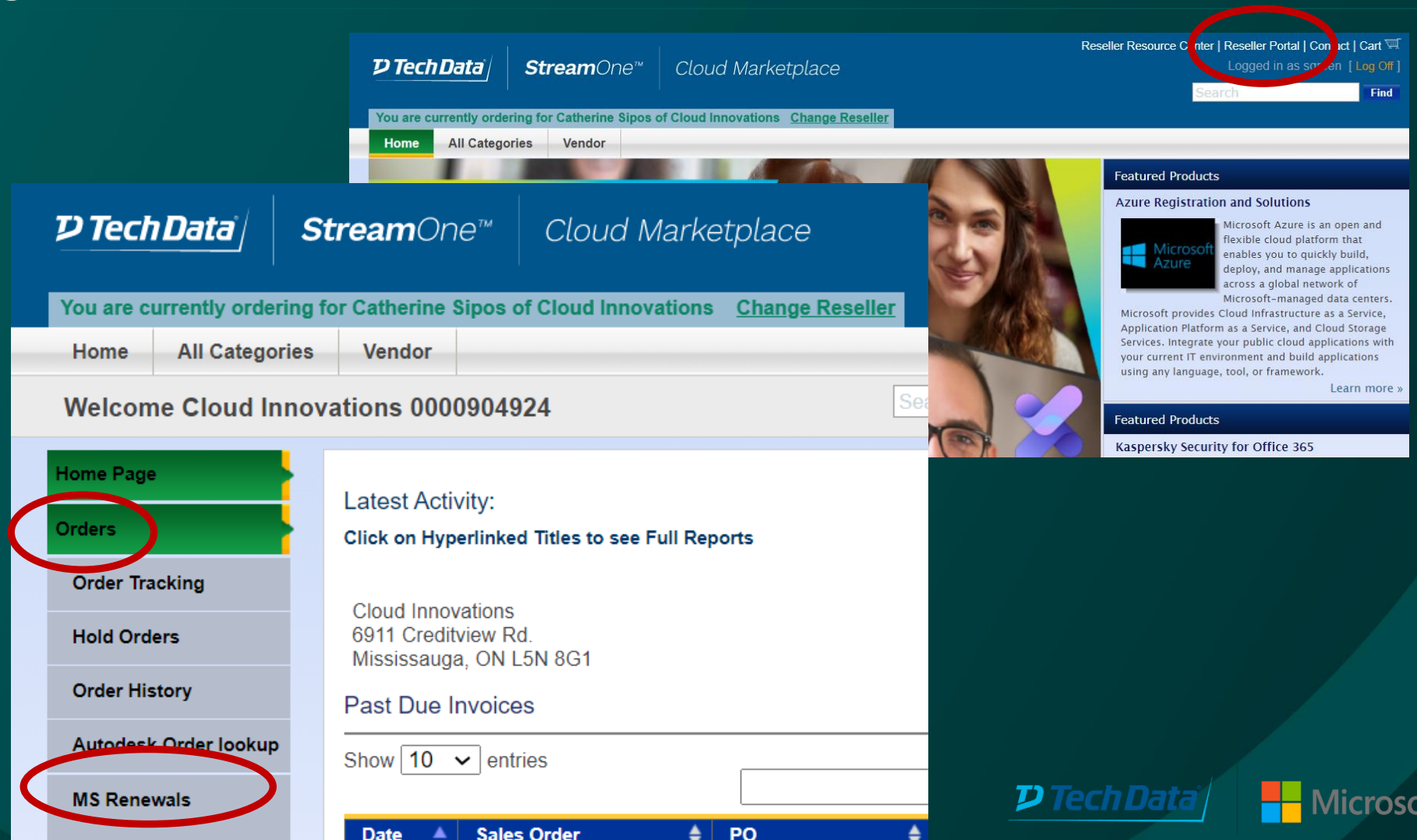
05/01/2022 -> Reseller billed for March 31st – April 29th: \$82.08

06/01/2022 -> Reseller receives LAST bill of current contract for April 30th – May 30th: \$82.08

Billing cycles will continue as above UNTIL RENEWAL. Promo will expire at renewal and subscription will renew at regular price.

How to Navigate in SCM for NCE Transition

- Log into SCM and click on your Reseller Portal
- Then under the orders listing select MS Renewals



Reseller Resource Center | **Reseller Portal** | Contact | Cart

Logged in as [sipsan](#) [Log Off]

Search Find

You are currently ordering for Catherine Sipos of Cloud Innovations [Change Reseller](#)

Home All Categories Vendor

TechData StreamOne™ Cloud Marketplace

You are currently ordering for Catherine Sipos of Cloud Innovations [Change Reseller](#)

Home All Categories Vendor

Welcome Cloud Innovations 0000904924

Search

Home Page

Orders

Order Tracking

Hold Orders

Order History

Autodesk Order lookup

MS Renewals

Latest Activity:

Click on Hyperlinked Titles to see Full Reports

Cloud Innovations
6911 Creditview Rd.
Mississauga, ON L5N 8G1

Past Due Invoices

Show entries

Date Sales Order PO

Featured Products

Azure Registration and Solutions

Microsoft Azure

Microsoft Azure is an open and flexible cloud platform that enables you to quickly build, deploy, and manage applications across a global network of Microsoft-managed data centers. Microsoft provides Cloud Infrastructure as a Service, Application Platform as a Service, and Cloud Storage Services. Integrate your public cloud applications with your current IT environment and build applications using any language, tool, or framework. [Learn more >](#)

Featured Products

Kaspersky Security for Office 365

TechData Microsoft

Renewals View

- Under Product Lines select what program you would like to view then click apply filter

- This will show you your renewals with the ones coming due first at the top of the list

- Last column (Action) has Modify link that brings you to Manage Tenant page

- You can sort by Renewal date, Renewal Countdown Timer and Order Date

Renewal Dashboard

Product Lines :

Select
▼

Select

Show All Product Lines

Legacy

NCE - All

NCE - Auto Renew ON

NCE - Auto Renew OFF

Customer Email :

Customer Email

Order Id :

Order Id

Apply Filter

Show 25 entries First Previous Next Last

Upgrade to NCE	Renewal Date	Renewal Count down Timer	Renewal Status	Order Date	Email	Company	Sales Order Number	SubscriptionId	Product Name	SKU	Commitment Terms	Billing Frequency	Unit Qty	Action
No matching records found														

Showing 0 to 0 of 0 entries First Previous Next Last

Transitioning to NCE

- For the subscription you want to move click on “Transition”
- This will bring up a box asking for you to identify the term and your desired payment (upfront or monthly)
- Make your selections and then click on Check Eligibility
- If eligible A new subscription and a new StreamOne order will be generated. System will automatically cancel the legacy subscription.

Transition Summary For Microsoft 365 Bus

This page provides information on your transition status, allows NCE, and to choose the term of the NCE subscription.

To view additional details about the product and transition, click on the "Tenants Page Transition" section.

Status of Transition: Not Started

Select an option below to choose your term date

What do you want to do?*

Get a New term
 Annual
 C

Renewal Dashboard		
Product Lines : Legacy		
Subscription Id : Subscription Id		
Show <input type="text" value="25"/> entries		
Upgrade to NCE	Renewal Date	Renewal Count down Timer
Transition		

Managing Auto Renew

You can switch renewal to auto renew or have it turned off. To do this:

- Click on Renewal and check or uncheck Turn Auto Renew Off box. Click Submit

Welcome Cloud Innovations 0000904924

Tenant Management Page for: Test SES

Microsoft O365 domain: BNCEtest01062022D Sandbox

Current users: Unknown

Sold to: Cloud Innovations II Deactivated
6911 Creditview Rd
Mississauga ON L5N 8G1
CA
angelina.carrara@techdata.ca
905-286-6800

End User Information: Test SES
Maria Prollamante
6911 Creditview Rd
Mississauga ON L5N 8G1
StreamOneBilling2@techdata.com
905-286-6800

Toolkit: [Manage users](#)
[Assign licenses](#)
[O365 Admin](#)
[Microsoft Cloud Agreement - Archived](#)
[Microsoft Customer Agreement](#)

Subscription Summary:

Qty	SO#	Description	Subscription Type	Status	Action
25	S000040057	(NCE Elite) Microsoft 365 F1	New Commerce	Active	Modify Renewal

Office 365 Managed Add-Ons:

Filter by Keyword, TD#

Renewal Summary For (NCE Elite) Microsoft 365 F1

This page provides information on your Auto-Renewal status, allows you to change your Auto-Renewal preference, and to view a history of the changes you have requested for your renewal.

To submit a change to take place on your renewal date, close this page and view the "New Commerce Experience Upgrades and Renewal" section.

Current Subscription Status: **Auto renews on Feb 06, 2022**

At Renewal You Are Scheduled To Have:

Product	Quantity	Commitment Term	Billing Frequency
(NCE Elite) Microsoft 365 F1	25	Monthly	Monthly

Turn Auto-Renew Off

Renewal History

Show entries

Date	Action	Changed From	Changed To	Status	Requested By
No data available in table					

Showing 0 to 0 of 0 entries

Upgrades and Renewals can also be managed on Manage Tenant screen

- Insights
- Recurring Billing
- Digital Locker
- Address Book
- Returns
- Opportunities
- My Profile

Sold to:
Cloud Innovations II Deactivated
6911 Creditview Rd
Mississauga ON
L5N 8G1
CA
angelina.carrara@techdata.ca
905-286-6800

End User Information:
Test SES
Maria Prollamante
6911 Creditview Rd
Mississauga ON
L5N 8G1
StreamOneBilling2@techdata.com
905-286-6800

Toolkit:
[Manage users](#)
[Assign licenses](#)
[O365 Admin](#)
[Microsoft Cloud Agreement - Archived](#)
[Microsoft Customer Agreement](#)

Subscription Summary:

Qty	SO#	Description	Subscription Type	Status	Action
25	S000040062	(NCE Elite) Microsoft 365 F1	New Commerce	Active	Modify Renewal

Office 365 Managed Add-Ons:

Clear Filters

Product Name	TD#	Price	Quantity	Actions
An active base subscription is required for add-on purchase.				

Showing 0 to 0 of 0 entries First Previous Next Last

New Commerce Experience Upgrades and Renewals

What would you like to do?

Upgrade my eligible subscription to a new product immediately (includes Trial Conversion)

Make changes to my eligible subscription at it's renewal date

Important Upgrade Information:

- 1) Before upgrading be sure to backup all data.
- 2) During the upgrade, avoid changing any part of the original subscription or the customer's accounts. This will create a new subscription, provision any services, and reassign user licenses to the new subscription. These changes cannot be undone
- 3) If you upgrade before your renewal date, all changes that were scheduled to occur at renewal will be deleted

Select the subscription you would like to upgrade: Check Eligibility