



## Microsoft Accessories for Call Centers

Microsoft provides a wide range of innovative accessories for today's busy call centers. Choose from ergonomically designed keyboards that help prevent wrist strain, mice that work on many different surfaces, comfortable headsets with high-quality audio and voice quality, or webcams with automatic light adjustment and image sharpening. Best of all, Microsoft Accessories easily integrate with Windows 10 devices and Microsoft 365 apps, as well as a variety of non-Microsoft devices.

### Be productive and work securely while protecting customer data

Today's call centers are on the frontline of customer service, offering support before, during, and after every sale, and ensuring satisfaction despite heavy call volumes. Microsoft Accessories can help call center workers perform their jobs comfortably and be more productive as they handle tough customer questions, ensure customer satisfaction, and increase contact resolution while reducing cost per call.

#### Comfort and ergonomics

Innovative, modern PC accessories from Microsoft give call center workers the freedom to work in a way that's most comfortable for them.

- Ergonomic keyboards reduce strain by keeping hands, wrists, and arms at more comfortable, natural positions.
- Ambidextrous mice support the hand and provide just the right amount of surface area for the palm and fingers to rest.

#### Productivity and collaboration

Empower call center teams to be more productive with Microsoft Accessories that help them do their best work and collaborate from virtually anywhere.

- High-quality webcams, headphones, and tools for collaboration on the go.
- Lightweight, compact mice for fast, smooth tracking and precise navigation.
- Built-in shortcuts—including dedicated Office 365 keys and easy-access media controls and apps—for increased productivity.

#### Security and compliance

Keep information private and adhere to regulatory requirements with security features such as Bluetooth® and Advanced Encryption Standard (AES) technologies.

- Secure Bluetooth and AES keyboards encrypt keystrokes prior to transmitting to a PC or other device.
- Random data generation and unique identifiers for each transmission help prevent sophisticated attacks.



## Comfort and ergonomics



**Microsoft Bluetooth Ergonomic Mouse**  
22B-00001

Work in comfort all day with our premium wireless ergonomic mouse. Navigate precisely and access your most-used features with three programmable buttons.



**Microsoft Ergonomic Desktop**  
RJY-00001

Reduce fatigue with a slim, refined design featuring split keyboard, improved cushion and palm rest, and time-saving dedicated shortcut keys.

The durable and lightweight mouse delivers an optimized scrolling wheel for precise web and document navigation, and two programmable buttons.

## Productivity and collaboration



**Microsoft LifeCam Studio**  
Q2F-00013

Enjoy a superior HD video quality with the LifeCam Studio, which includes a 1080p HD sensor. Use the built-in High-Fidelity Microphone to bring it all together: the vivid sights, colors, and sounds of real life.



**Microsoft LifeChat LX-3000**  
JUG-00013

This comfortable stereo headset gives you the simplicity of USB installation and high-quality digital sound that can't be matched by analog. Hold clear, private Internet voice calls, enjoy music and movies, and become fully immersed in your games.

## Security and compliance



**Microsoft Wireless Desktop 850**  
PY9-00001

Enjoy the freedom and convenience of wireless technology featuring AES technology to help protect your information.



**Microsoft Bluetooth Mouse**  
RJR-00001

Meet your new go-to mouse for precise scrolling and navigation across documents and websites. The modern, compact design fits comfortably in your hand and makes it easy to be productive on the move with smooth tracking on most surfaces.

## Additional Microsoft Accessories for Call Centers

Mice		Keyboards/Desktops		Cameras	Headsets
<b>Microsoft Wireless Mobile Mouse 1850</b> 7MM-00001	<b>Microsoft Sculpt Ergonomic Desktop</b> LV5-00001	<b>Microsoft Ergonomic Keyboard</b> LXM-00001	<b>Microsoft Bluetooth Keyboard</b> QSZ-00001	<b>Microsoft LifeCam Cinema</b> 5WH-00003	<b>Microsoft LifeChat LX-6000</b> 7XF-00001
<b>Microsoft Ergonomic Mouse</b> RJG-00001	<b>Microsoft Bluetooth Desktop</b> 1AI-00001	<b>Microsoft All-in-One Media Keyboard</b> N9Z-00001		<b>Microsoft LifeCam 3000</b> 5WH-00004	

For a complete list of Microsoft Accessories, visit [microsoft.com/accessories](https://microsoft.com/accessories).  
For PC accessory support, visit [support.microsoft.com](https://support.microsoft.com).

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