Lenovo Hardware Installation Services

Efficient and Smooth Installation by Experts

Technology has increased the speed at which businesses operate, deliver, and grow. In this fast-paced environment, timelines are critical and new investments need to produce business results as quickly as possible. Realize a prompt return on investments and free up your internal resources with Lenovo experts seamlessly managing the physical installation of your server, storage, or networking hardware end-to-end.

Working at a time convenient for you, the technician will unpack and inspect the systems on your site, install them, verify operation, and dispose of the packaging at the on-site location. It's the most efficient way to quickly get your investment working for you, with minimal disruption to your staff.

Reduce Risk and Increase Productivity

Our team of professionals has extensive knowledge and the experience to ensure the installation goes smoothly. You'll gain a single point of contact, who will serve as the installation Project Coordinator, and oversee project completion and success. All systems will be thoroughly tested to verify full operation, and your new hardware will be ready for your software installation. While we own the project, you will be able to focus on strategic activities that grow your business, and help your customers.

Lenovo Professional Services will have pre-installation planning meeting with you to make sure your expectations are met prior to an engagement. We will arrange the services to fit your timelines with flexible scheduling and achieve your desired outcomes with fixed price and scope.

Lenovo offers a comprehensive portfolio of services to meet you wherever you are in your data center journey. To take you and your business to where you want to be, we have the expertise and services to help plan for new & complex infrastructures, more accurately budget for IT expenses, deliver better service-level agreements, and generate greater end-user satisfaction. Contact your Lenovo Sales Representative or Business Partner today and let Lenovo Services' ensure you get the most out of your technology investment.

Lenovo offers Basic Hardware Installation and Hardware Installation Plus

	Service tasks include:	Basic HW Installation	HW Installation Plus
Basic HW Installation	Unpack and inspect hardware	✓	✓
	Rack, mount, and/or position the product & components	✓	✓
	Install solution specific chassis components	✓	✓
	Install and route power cables	✓	✓
	Install and route network/data cables (between nodes)	✓	✓
	Apply customer-provided labels to newly-installed cables	✓	✓
	Power on equipment	✓	✓
	Confirm server boots	✓	✓
	Update firmware, including chassis firmware if applicable	✓	✓
	Check for error lights; obvious issues	✓	✓
	Move used packaging materials to designated area within immediate installation location	✓	✓
HW Installation Plus	Install Server Operating System (bare metal installation)		✓
	Run Lenovo-Supplied Configuration/Settings Tool		✓
	Tape library validation		✓
	Verify IP address and verify management connectivity		✓
	Configure first time boot info		✓
	Configure out-of-band management port		✓
	System assembly (apart from disks/media)		✓

For specific requirements, we offer Custom Installation Services to meet your needs. Custom Scope Installation Services provide flexibility to design custom statements of work for non-standard tasks and fulfill any last minute requests while the Installation Technician is on-site performing other services.

Visit us here:
https://www.lenovo.com/datacenterservices