

Simplify Data Center Support



Lenovo **Premier Support** eases maintenance of increasingly complex IT environments— so you can refocus on business priorities.

Lenovo Premier Support provides direct access to technicians skilled in hardware, software, and advanced troubleshooting to help maintain smooth data center operations.



24x7 Live Answer Support

Benefit from round-the-clock support, available around the world 365 days a year



Remote Premier Support Consultant

Gain direct access to a Lenovo technical expert who owns your issue as a single point of contact to resolution



End to End Ownership

Lenovo owns your problem end to end and collaborates with other vendors on your behalf



Collaborative Third-Party Software Support

Leverage the expertise of Lenovo Premier Support Consultants, who work with our technology partners to share diagnostic information for faster problem resolution and track your incident to closure

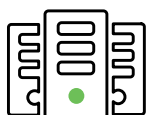


On-Demand Remote System Analysis

Rely on your Premier Support Consultant to help diagnose your issue remotely using Lenovo XClarity system management software to gather diagnostic and system information

Capitalize on Robust Technologies

Make the most of your Lenovo data center products—from Lenovo ThinkAgile software-defined infrastructure solutions to Lenovo ThinkSystem servers, storage, and networking.



Improve Data Center Stability

Enhance management efficiency and reduce downtime for key systems and applications



Maximize Your Technology Investment

Realize the full business potential of your IT infrastructure



Refocus on Business Priorities

Devote more time and budget to projects that give you a competitive edge

Surmount Data Center Support Challenges

World-class Lenovo Premier Support streamlines data center maintenance so you can focus on accelerating business outcomes. Simply add Premier Support to your existing maintenance services or buy Premier Support bundled with Lenovo maintenance offerings for your new Lenovo purchases.

Lenovo's Premier Support service is part of a comprehensive portfolio of Lenovo Services that supports the entire suite of enterprise products.

Learn more about how Lenovo Premier Support can help your business, at:
www.lenovo.com/DataCenterServices

