



Enhanced Patient Experience

The concept of patient experience and satisfaction is more complex than originally thought. Enhanced patient satisfaction impacts facility staffing, patient outcomes, hospital revenue, reduction in malpractice lawsuits, and consumer retention. Studies also show nursing is key to patient satisfaction. Environments that leverage nursing/provider technology, especially at the bedside, allow patients to maximize their hospital experience, thus resulting in higher satisfaction scores.

Patient performance scores directly impact the cash flow and profit margins of medical facilities. Medicare's Hospital Value-Based Purchasing Program links partial reimbursements to performance scores. Hospitals with "excellent" HCAHPS ratings had a higher net margin of almost 3%.

Benefits

- Improved Patient Outcomes
- Nurse/Staffing Retention
- Patient Engagement
- Increased Financial Results
- Higher HCAHPS* scores
- Better Overall Care
- Decreased Cost of Care
- Improved Physician/Patient Communication

*Press Ganey



For help building technology solutions that enhance the patient experience, email healthcare@synnex.com



Telehealth and Remote Patient Monitoring

Rugged and Semi-Rugged Tablets, Laptops, Desktops, Networking Devices, Wearables, Point of Care Devices, Video Conferencing, Internet Access and LTE

- Zebra
- HPI
- MedM
- SHARP
- Ambir
- NEC
- Asus
- Zewa
- Sony
- Advantech
- Cybernet
- Seal Shield
- Harman
- Acer
- Ergotech
- LG
- Samsung
- Lenovo
- Legrand AV
- Peerless AV

Physical & Cybersecurity

Secure Devices, Video Surveillance, Communications, Access Control, Sensors

- Zebra
- Enovate
- Barco
- Panasonic
- Ergotron
- Hikvision
- Vivotek
- Ascom
- 3M
- Advantech
- Cybernet
- Seal Shield
- Milestone
- Hanwha Techwin
- SHARP
- Logitech
- Samsung
- Lenovo
- HID
- SPECO

Patient Outcomes & Satisfaction

Collaboration, Communication, Reduced Cost to Patient, Improved Patient Outcomes, Reduced Admission Rates, and Increased Patient Satisfaction Scores

- Ergotech
- Watchguard
- Blackbox
- Sony
- Ambir
- Nova Mobility
- Legrand AV
- Cisco
- Barracuda
- Epson
- Mediatech
- Eaton
- Symantec
- Tripp-Lite
- SHARP

Healthcare Informatics, Networks, & Analytics

Commercial Guideline Adherence, Regulations, Practice Management Principles, Data Analytics, Research, Imaging

- Microsoft Azure
- Symantec
- Logitech
- Cradlepoint
- Sony
- Blackbox
- Cisco
- Palo Alto
- Ergotech
- SHARP
- Advantech
- Barco
- Lifesize
- Samsung
- Legrand AV
- Mediatech
- Avaya
- Allied Telesis
- HPE
- Milestone

The healthcare team provides the support and services you need to be successful.

- **Assessment/design:** offers solution providers a range of device selections, assessments, migration strategies, connection with OEMs, financial alternatives, and logistic solutions.
- **Solution development:** provides access to ongoing technical support for OEMs and resellers by developing the technology solutions end users need.
- **Most current strategies:** provides the most current strategies in the delivery of technologies that allow healthcare providers and facilities to provide outstanding care and the best possible out-comes.
- **Specialized expertise:** SYNNEX has a developed regulated industries department comprised of former nurses, police officers, and education professionals. Each member brings unique experiences that define real solutions and assist in assessing healthcare and industry needs.