

Texas Department of Information Resources TX DIR-CPO-5077

Technology-Based Recording and Conferencing Products and Related Services

Contract No.: DIR-CPO-5077

Term: 08/04/2022 – 08/04/2024 **Contract Exp. Date:** 08/04/2027

Contract Period: Two-year term, with the option of one additional one-year term and one additional two-year term.

Approved Manufacturers		
Acer	Owl Labs	Ribbon Communications
AudioCodes	Pexip	Sangoma
Avaya	Poly	Samsung

Freight: All TX DIR orders will be FOB Destination CONUS to the end user – Free standard ground freight within the continental United States. Special and/or expedited delivery requests will be charged to the customer.

Contract Fees: Authorized Dealer is responsible for the payment of the Contract Fee to TD SYNnex, payable by the 15th of the month, 10 days following the reporting due date.

Contract fee: 0.75% or 75 bps

The Contract Fee is calculated from the Dealer’s combined monthly POS for that month based on the total pricing charged to the End User agencies.

Payment should be sent to the following address:

TD SYNnex Corporation
c/o Public Sector DIR Contract SCM 5551293
39 Pelham Ridge Drive
Greenville, SC 29615

Authorized Dealer Program

TD SYNEX offers a Dealer Program that provides select reseller partners the ability to sell thru the DIR contract to agencies with the State of Texas. The Dealer is authorized to invoice the government and accept payment on behalf of TX SYNEX, subject to the following requirements:

- Dealer quote will include your normal commercial pricing from TD SYNEX. Please make sure to copy TXDIR@TDSYNEX.com on all quote requests for contract requirements and ceiling prices.
- End User pricing can NOT exceed the DIR Contract Price but can be discounted by the Dealer.
- Dealer must identify all DIR quotes and orders to TD SYNEX. Quotes can be obtained from your commercial sales team at TD SYNEX and should be copied to TXDIR@TDSYNEX.com.
- Both the End User and Dealer POs should reference DIR-TSO-5077. Dealer is responsible for maintaining a copy of these POs for audit purposes for up to 3 years following the date of that sale.
- Reseller must have a current account in good standing at TD SYNEX and signed Dealer Agreement. To participate, please send request to TXDIR@TDSYNEX.com.
- TD SYNEX and manufacturers' standard commercial certifications/authorizations are required for participation.

POS Reporting

Authorized Dealer must report their sales under this contract no later than the 5th day following the end of the preceding month using the template provided on the Reporting Portal. The online Reporting Portal is located here - <https://www.synnecorp.com/us/govsolv/monthly-contract-reporting/>. The DIR template will be provided at that same site.

Contacts

Team Contact
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Website: <https://www.synnecorp.com/us/govsolv/tx-dir-cpo-5077/>
TX DIR Website: <https://dir.texas.gov/contracts/dir-cpo-5077>