

FOR ENTERPRISE

Harness the power of voice and analytics to accelerate digital transformation



For enterprise, moving from analog to digital communications is essential for future success. Digital communications allow enterprise employees to connect seamlessly anytime, anywhere, on any device and network.

Headsets, and other communication tools, play a key role in this transformation. They need to be comfortable and durable and work seamlessly with unified communications and collaboration (UCC) solutions.

These tools are also a valuable source of actionable insights. Understanding how, when and where audio devices are used provides valuable analytics about the progress of your transformation journey.



Plantronics Manager Pro* provides these analytics, which give you insights that can help you accelerate the digital transformation of your business.

Actionable insights: The key to communications transformation



Plantronics Manager Pro

Gain actionable insights to make your communications transformation easier and seamless.

- Get a comprehensive view of what devices are being used and how — track performance issues and adoption challenges.
- Gather valuable analytics for device usage, asset tracking, conversation analysis and acoustic monitoring and protection.

These insights can help IT maximize efficiency and help improve both customer and employee experiences.



Plantronics Hub A client application that allows end users to control the settings on their Plantronics audio device.

Keep reading to learn more about the audio tools supported by **Plantronics Manager Pro**.

*Plantronics Manager Pro is subscription-based software-as-a-service that is sold separately.

Harnessing the power of voice

This guide is designed to help you identify the key types of enterprise workers and the solutions that best match their needs to facilitate collaboration and accelerate your enterprise's digital transformation.

CATEGORY	PERSONA	DESCRIPTION	KEY CHALLENGE
OFFICE-BASED	Office Communicator	Uses desk phone to communicate often with clients and colleagues.	Distracting noise levels from coworkers on calls or in nearby meetings.
	Office Collaborator	Always connected to work, even after hours; listens to music to help focus.	Frequently collaborating virtually; distractions from office noise and interruptions.
	Office Warrior	Moves around office constantly, so stays connected via mobile devices.	Relies on mobile devices; misses important calls moving from place to place.
REMOTE/FLEX	Road Warrior	Always on the go; needs to connect via mobile devices from anywhere.	Poor call quality on conference calls and connection issues outside of office.
	Flex Worker	Works remotely and collaborates with colleagues in different places.	Background noise on calls; missing information out of office.
	Remote Worker	Often works from home; rarely communicates face to face.	Call quality and reliability; difficult to know who's speaking on calls.
EXECUTIVE	Connected Executive	Critical decision-maker; needs to stay connected across all devices.	Hearing and being heard remotely; background noise on calls.



Voyager 8200 UC

Voyager Focus UC

Blackwire 725

Voyager 5200 UC

Calisto 620

Savi 700 Series

RECOMMENDED FOR:
Connected Executives,
Office Warriors

RECOMMENDED FOR:
Flex Workers,
Office Collaborators,
Remote Workers

RECOMMENDED FOR:
Office Communicators,
Office Collaborators

RECOMMENDED FOR:
Connected Executives,
Road Warriors

RECOMMENDED FOR:
Flex Workers,
Road Warriors,
Remote Workers

RECOMMENDED FOR:
Office Communicators,
Office Collaborators

- Block out distractions with active noise canceling
- Easily manage connectivity to PC and mobile
- Immersive audio for calls and music

- Block out distractions with active noise canceling
- Mobility to take calls to a quiet location
- Connects to PC and mobile
- Noise-canceling microphone blocks background noise

- Block out distractions with active noise canceling
- Noise-canceling microphone blocks background noise
- Carrying case for use on the go

- Stay connected on the go to PC and mobile
- Noise-canceling microphone blocks background noise
- Power up anytime, anywhere, with portable charging case

- Wireless conference phone for professionals on the go
- Bi-directional microphones activate in the direction of speaker's voice
- Easily manage connectivity to PC and mobile

- Connects to desk phones, PC and mobile
- Noise-canceling microphone blocks background noise
- Move wirelessly up to 350 feet from charging base
- Insights through Plantronics Manager Pro limited to PC connection

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