Upfront New Customer Bonus



Agenda

- ✓ New NCB Process Overview, Features & Key Differences
- ✓ NCB Nomination & Order Walkthrough
- Backend NCB Option
- Viewing Nomination Details
- Existing NCB Nominations
- ✓ Key Takeaways & Resources

✓ Q & A

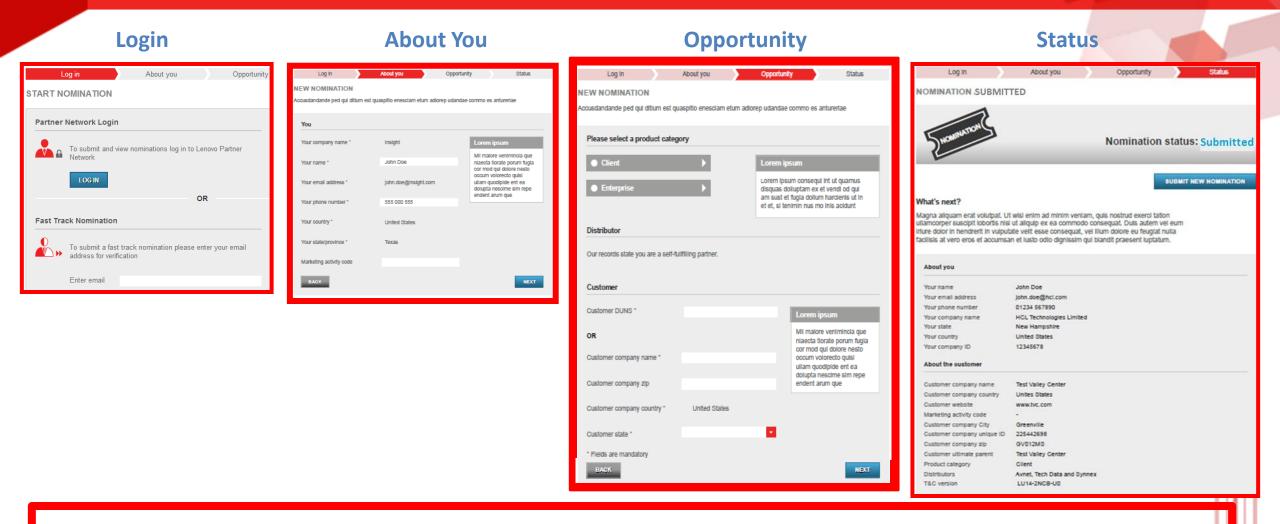
NCB Process Overview



- 1. Identify a new end user opportunity for either Client or Enterprise products
- 2. Submit your nomination on the NCB Tool www.LenovoNCB.com
- 3. The deal is validated based on a simple set of criteria
- 4. Eligible deals will receive a nomination ID code
- 5. Pass your nomination ID code onto your distributor for a 5% to 10%* discount

*Lenovo will provide sufficient discount to the distributor to enable them to offer you the recommended discount as outlined above. Actual pricing will ultimately agreed between the distributor and reseller. Discount period 6 months from approved date.

Nomination Process Overview



Approved Nominations will Receive NCB Nomination ID by Email (Prefix NC for Client, NE for Enterprise)

Nomination ID is valid for 6 Months and must be provided to Distribution at time of quote to receive discount

NCB Discount Process



Lenovo

Lenovo NCB Nomination ID NE540932 for Bchannels, Inc. has been approved

Dear Ben,

Thank you for registering your nomination on the Lenovo NCB tool. We are pleased to inform you that your nomination has been approved. The **Nomination ID** reference is:

NE540932 Nomination expiry date: 16 January 2015

Nomination summary

Request Lenovo Quote from Distribution & Provide the NCB Reference Number

NE540932

Distribution Provides Quote with Approved NCB Discount

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Distributic	<u>on</u>			NOR NORMATION	NOMINATION APPROVED US NAMON APPROVED NAMON APPROVED ANNY NAMON COMMISSION APPROVED Apply Oppony 20 20	00004009 2046 10000 20456 00000 10000 00000 00000 10000 00000 00000
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New Features

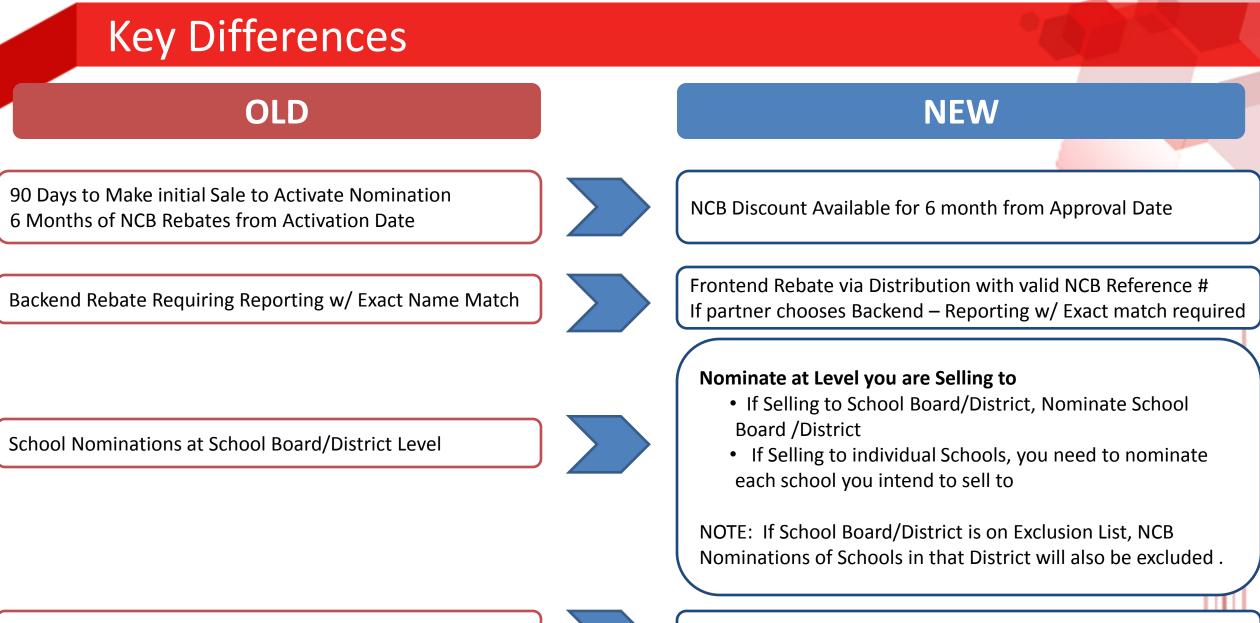
- ✓ Upfront Discount Provided through Distribution via NCB Nomination ID
 - ✓ No End User Reporting !!!
 - ✓ Backend option available reporting required
- Customer Search

 \checkmark

V

Separate Client and Enterprise Nominations

Product Category	Products	Rebate				
Client	Commercial NB Commercial DT Visuals TopSeller Consumer NB	5%				
Client	Workstations Think Peripherals Services	8%				
Enterprise	ThinkServer ThinkServer Options ThinkServer Storage NAS NAS Accessories	9%*				
	*For a limited time, all Topseller LenovoEMC Storage products	10%				
Max of \$30,000 Rebates per Product Category						
Valid for 6 Month	ns from Approval Date					



Commercial & Public Sector NCB



Client & Enterprise NCBs. Increased base rebate % & Caps

NCB Nomination Process



Login

www.LenovoNCB.com

Partner Network Login

- Submit and View All Nominations
- RECOMMENDED

Fast Track Nomination

- Requires Email Addresses Only
- Nominations Only

Both Require a Lenovo Partner Network (LPN) Account

artner N	letwork Login			
	To submit and v Network	view nominations log ir	n to Lenove	o Partner
	LOG IN		OR	
ast Trac	k Nomination			
0 V) »	To submit a fas address for veri	t track nomination plea fication	ise enter y	our email

Full Functionality – Partner Network Login

You will utilize your Authorized Partner Login (LPN Login) to Nominate and View your Company's NCB.

Don't have an Authorized Partner Login?

Option 1: Contact your EBA | Option 2: <u>lpn@lenovo.com</u> or 877-536-9955 opt 2 opt 2

Log in About you Opportunity	IENOVO. BUSINESS PARTNER F	PORTAL
START NOMINATION	REGISTER NEW COMPANY ADD PERSON TO EXISTING COM	PANY
Partner Network Login		
To submit and view nominations log in to Lenovo Partner Network	WELCOME TO THE LENOVO	ALREADY A LENOVO PARTNER?
LOG IN		Username
OR	Within this site are links to the new Sales Rep Incense and system, Lenovo Training and Market Development Funds.	Password
Fast Track Nomination	Thank you for joining the Lenovo Partner Network.	
To submit a fast track nomination please enter your email address for verification	Need help?	Remember me LOGIN
Enter email	If you have problems logging in, please contact Ipn@lenovo.com or 877-536-9955 opt 2 opt 2	Reset password

Nominate Only Login

- Enter email address associated with your Lenovo Partner Network Account
- Allows Partner to Nominate NCBs, but cannot view Nomination History or Status

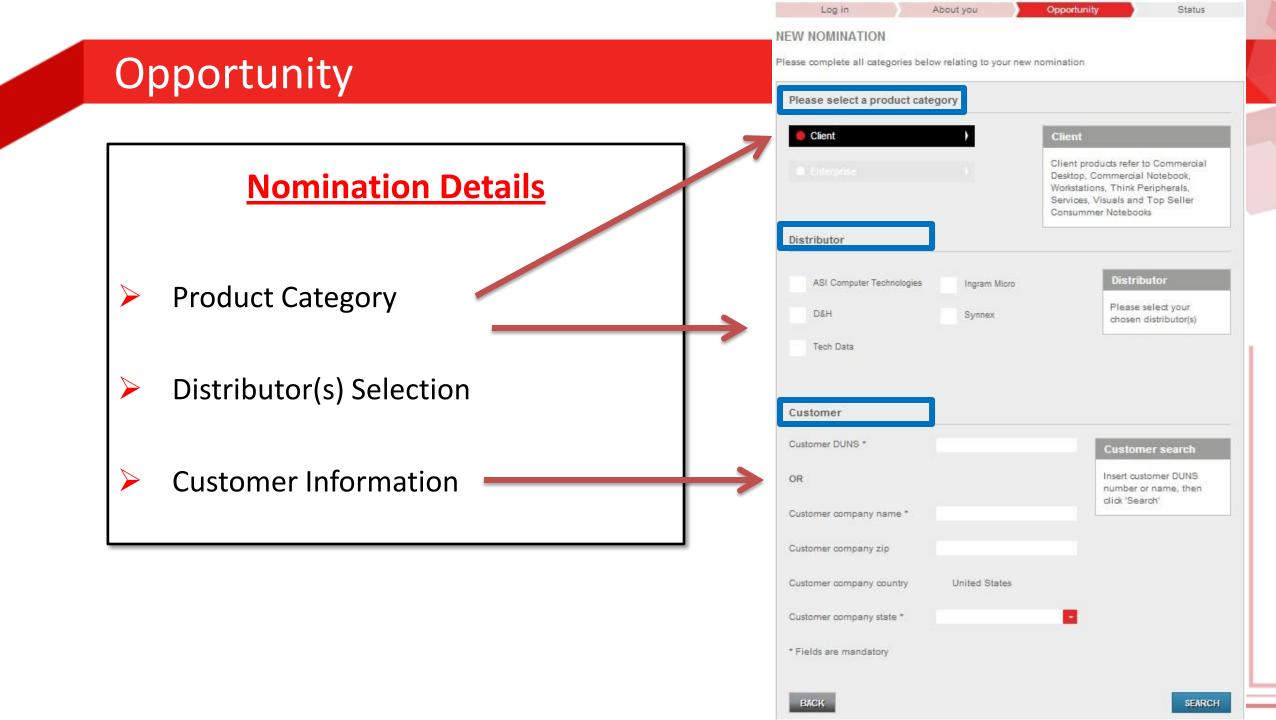
Ŀ	og in	About you	Opportunity	Status
START N	OMINATION			
Partner	Network Login			How does it work?
A	To submit and v Network	iew nominations log in to	Lenovo Partner	For more information on the New Customer Bonus program visit How it works
Fast Tra	ck Nomination	0	R	Fast track
₽ ₽ >>	To submit a fas address for veri Enter email	track nomination please fication	enter your email	We can identify you with your email address but you won't be able to see previously submitted nominations
			VERIFY	

About You

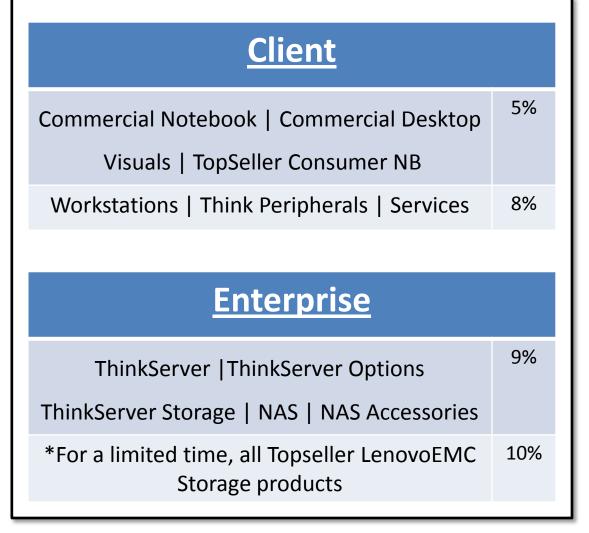
- Both Login Options Bring you Here
- Pre-populates based on your LPN Profile
- Validate / Update Your Contact Info for the Deal
- Ability to Change Name and Phone Number for Deal

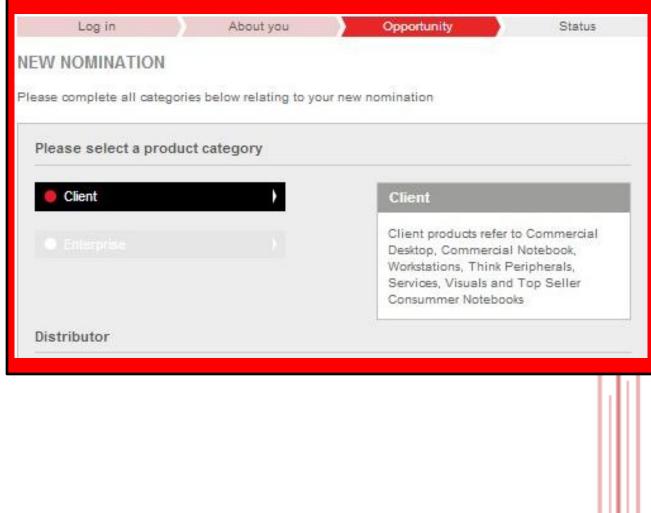
NOTE: If Information is Incorrect, contact: <u>lpn@lenovo.com</u> or 877-536-9955 opt 2 opt 2

You		
Your company name *	Lenovo Reseller	Need Help?
Your name *	Joe Sales Rep	Please confirm the details are correct and press next to
Your email address *	Joe@LenovoReseller.com	create a new nomination. Please contact the helpdesk if any of these details are incorrect
Your phone number *	919-555-5555	
Your country *	United States	
Your state/province *	California	



Select Product Category





- Select Distributor(s) you intend to fulfill the opportunity from
- Chosen Distributors will be notified of Approved Nominations
- Only Selected Distributors will be able to provide the NCB Discount for the Opportunity

Distributor A	 Distrubutor D 	Distributor
Distributor B	 Distributor E 	Please select your chosen distributor(s)
Distributor C		

Customer Identification

DUNS (D&B) Integration for Customer Search and Identification

Three Options to Identify the Customer:

Search by DUNS

Search by Customer Name, State, & Zip

If not found using search, manual entry

Customer		
Customer DUNS *		Customer search
OR		Insert customer DUNS number or name, then click 'Search'
Customer company name *		
Customer company zip		
Customer company country	United States	
Customer company state *		-
* Fields are mandatory		
BACK		SEARCH

Search by DUNS

If you have the DUNS # (D&B #) for the Customer you are nominating, simply enter the number and hit "Search"
 The system will return the detail of this business for you to validate this is the Customer you intend to Nominate

Customer			Customer
Customer DUNS *	16925510	Customer search	Company
OR		Insert customer DUNS number or name, then	The Brunch Box 10970 Chapel Hill Rd #120, Morrisville, North Carolina, 27560, United States
Customer company name *		click 'Search'	D&B ID: 16925510
Customer company zip			SEARCH AGAIN
Customer company country	United States		✓ I accept the terms and conditions
Customer company state *			BACK
* Fields are mandatory			
ВАСК		SEARCH	

Search by Name

- Customer can also be searched by Name and State. Zip Code is optional
- Companies that meet the Search Requirements are displayed
- Click "Select" To choose a Company from the Search Results

			Customer DUNS *		Customer search
Customer			OR		Insert customer DUNS number or name, then
Customer DUNS *		Customer search	Customer company name *	brunch	click 'Search'
OR		Insert customer DUNS number or name, then click 'Search'	Customer company zip		
Customer company name * br	runch		Customer company country	United States	
Customer company zip			Customer company state *	North Carolina 🛛 🛪 💌	
Customer company country	United States		* Fields are mandatory		
Customer company state * N	lorth Carolina 🛛 😽 🔽				
			The Brunch Box 10970 Chapel Hill Rd #120, Mo	prrisville, North Carolina, United Sta	tes Select 🔍
* Fields are mandatory			Brunch & Braun Tilc		
				nston Salem, North Carolina, United	I States Select O
BACK		SEARCH	MANUAL ENTRY		

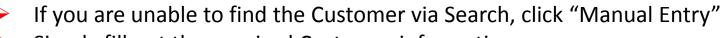
SEARCH

Search by Name (Continued)

The system will return the detail of this business for you to validate this is the Customer you intend to Nominate

Customer		
Company		
The Brunch Box 10970 Chapel Hill Rd #120, Morrisville, North Carolina, 27560, United States D&B ID: 16925510		
SEARCH AGAIN		I accept the terms and conditions
BACK	Ť	SUBMIT

Manual Entry



Simply fill out the required Customer information.

Customer			and and		
Customer DUNS *		Customer sourch	Customer		
		Customer search	Customer company name *	Brunch Time	Customer search
OR		Insert customer DUNS number or name, then			
Customer company name *	brunch	click 'Search'	Customer company zip *	28078	Insert customer DUNS number or name, then
Customer company zip			Customer company country	United States	click 'Search'
Customer company country	United States		Customer company state *	North Carolina 🛛 🗶 💌	
	North Carolina × -		Customer company city *	Charlotte	
* Fields are mandatory			Customer website *	www.brunchtime.org	
The Brunch Box 10970 Chapel Hill Rd #120, Mor	rrisville, North Carolina, United Stat	es Select O	* Fields are mandatory		
Brunch & Braun Tilc 514 S Stratford Rd Ste 240, Wins	ston Salem, North Carolina, United	States Select O	SEARCH AGAIN		
MANUAL ENTRY				✔ lao	coept the terms and conditions
ВАСК		SEARCH	BACK		SUBMIT

Submitting Nomination

- Once Customer is Identified, Partner must Accept T's & C's and Click "SUBMIT" button
- Partner will be notified if the nomination is Approved, Pending (Submitted) or Rejected (and reason for rejection)
- If Pending (Submitted), you will receive notification within 24 – 48 hrs or Approval or Rejection
- If Approved, a NCB Reference Number will be provided.
 - NC Prefix Client. Example: NC123456
 - > NE Prefix Enterprise. Example: **NE**345678
- This number must be provided to distribution at time of quote to receive discount

Log In	About you		Opportunity		Status
NOMINATION SUBMIT	TED				
ACMINATION SODIVIT	IED				
1					
SHOMMUTTONS		1	Nomination	status	Submitte
SNO					
				SUBMIT N	EW NOMINATION
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About you					
2					
Yourname	John Doe				
Your email address	john.doe@hci.com				
Your phone number Your company name	01234 567890 HCL Technologies Limi	hed.			
		NE.N.			
Your state	New Hampshire				
Your state Your country	New Hampshire				
Your country	United States 12345678				
Your country Your company ID	United States				
Your country	United States				
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Placing Orders With NCB



Placing Orders with NCB Nomination ID



Lenovo

Lenovo NCB Nomination ID NE540932 for Bchannels, Inc. has been approved

Dear Ben,

Thank you for registering your nomination on the Lenovo NCB tool. We are pleased to inform you that your nomination has been approved. The **Nomination ID** reference is:

NE540932 Nomination expiry date: 16 January 2015

Nomination summary

Request Lenovo Quote from Distribution & Provide the NCB Reference Number

NE540932

Distribution Provides Quote with Approved NCB Discount

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			Liga Nominatio
Dictributio			Lage
<u>Distributic</u>			NORMATION APPRO
			NOMINATION APPROVED
			Lag IN Admit you NOMINATION APPROVED
			Lag in About you
			NOMINATION APPROVED
			NOMINATION APPROVED
			Lag IN Annual you Opportunity
			Lag m Adout you Opportunity Status
			NORMATION APPROVED
			Your nomination reference is NCB1234
			Nomination status: Approv
			Report for sources
			PMLR's MARTY Magina attiguan entit vosulgati. Ul este entim ad intritori veritari, qua inadriza eserca labori ultarionoper qualitificaziola risa al altiqui en so automodo comunqual. Diale autori entit
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	4		
		Your nominati	on reference NE54093
	NATION	Tour nonninau	
	NOMIN		Iomination status: Approve
			SUBMIT NEW NOMINATION
	What's next?		
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		tate vellt esse consequat, vel Illum an et lusto odio dignissim qui bland	
		ar et labio dalo agribbili qui biario	n prococin rapidant.
	About you		
	Your name	John Doe	
	Your email address	john.doe@hci.com	
	Your phone number	01234 567890	
	Your company name	HCL Technologies Limited	
	Your state	New Hampshire	
	Your country	United States 12345678	
	Your company ID	12345678	
	About the oustomer		
	Customer company name	Test Valley Center	
	Customer company country	Unites States	
	Customer website	www.tvc.com	

tomer company City

omer company unique ID

Greenville 225442698

GVD12MS Test Valley Center Client Avnet, Tech Data and Syn

LU14-2NCB-UD

NCB Process – Backend Rebate



Selecting Backend Rebate

Opportunity

Rebate options

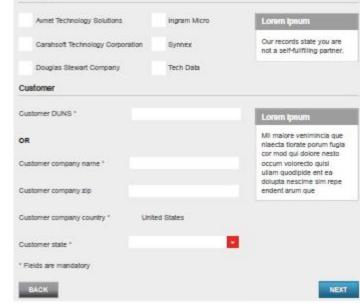
By default your company will receive its reward for deals relating to this customer in the form of a discount from the distributor. In special cases you may want your company to receive the reward as a rebate directly from Lenovo Instead.

I want my company to receive discounts from distributors

Please select a product category



Distributor



Rebate options

By default, resellers will receive any and all applicable NCB discounts from Authorized Lenovo Distributors. By deselecting the box below, resellers will forfeit any potential upfront NCB discounts on this opportunity and agree to follow the terms and conditions associated with the back-end NCB processes; which includes reporting to Lenovo end user sales information. Please see terms and conditions for more information.

Receive upfront NCB discounts from Distribution. (Unselect for Back-end rebate option).

By Default, this box is CHECKED for Upfront Discount

Unselecting this box changes makes NCB Backend

Backend Nominations do not select Distributor(s)

Complete Customer Information and Submit

Approved Backend Nominations are valid for 6 Months from Approval Date

Partner Must Report EUS Exactly as Nominated & w/in 30 Days of Sale

Viewing Nomination Details



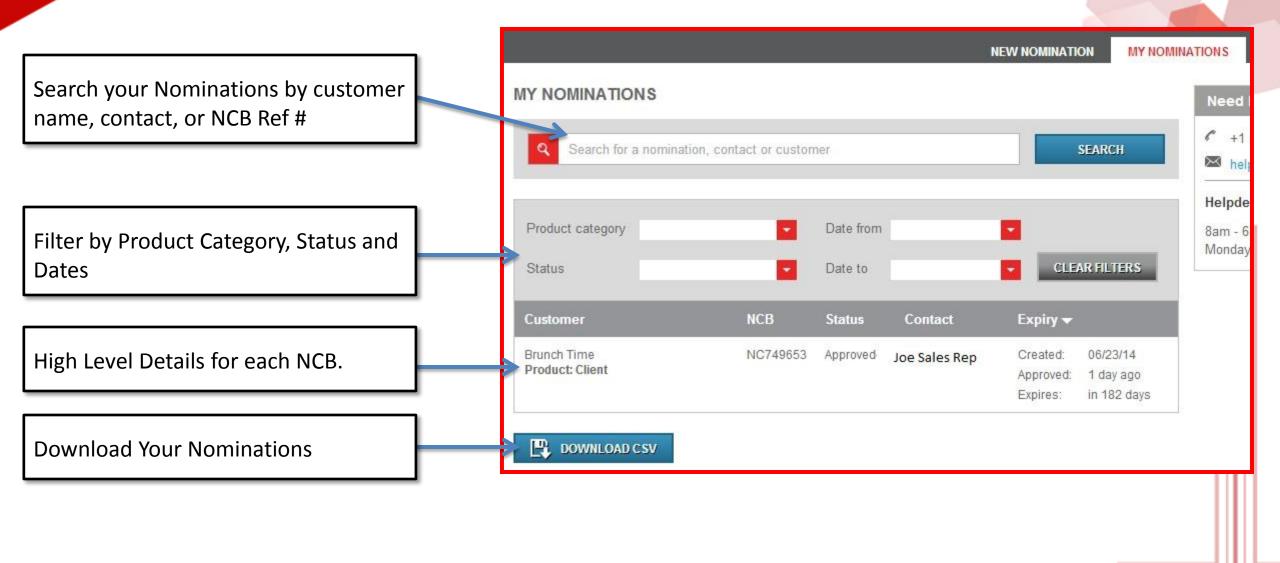
Nominations

ICOVO. NEW CUSTOMER BONUS

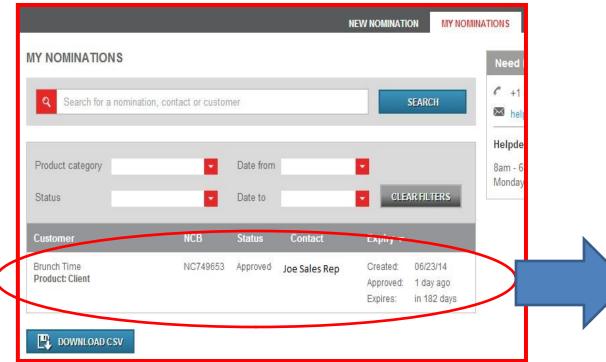
			NEW NOMINATION	MY NOMINATIONS	HOP IT WORKS ACCOUNT
Log in	About you	Opportunity	Status	Need	d help?
START NOMINATION					-844-553-6686 elpdesk@lenovoncb.com
Partner Network Login			How does it work?	Helpo	lesk opening hours
To submit and view Network	nominations log in to Le	novo Partner	For more information or the New Customer Bon program visit How it wo	us Monda	6pm EST ay - Friday

- Click "My Nominations" to see all of your Nominations
- Robust Search and Filtering Capabilities
- View Nomination Details
- Export to Excel

View Nominations



Nomination Details



Click on the Record of Interest

OMINATION DETAILS	
NOMINATION	Your nomination reference is NC749653 Nomination status: Approved
O Lorem ipsum dolor?	
	mcorper amit suscipit lobortis nisl ut aliquip ex ea commodo consequot. liquip ex ea commodo consequot. amit suscipit lobortis nisl ut aliquip.
About you	
Your company name	Lenovo Reseller
Your company ID	18132
Your company ID	18132
Your name	Joe Sales Rep
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	Distributor A, Distributor B, Distributor C
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	
Product category	Distributor A, Distributor B, Distributor C
Distributors	D&H, Ingram Micro, Synnex, Tech Data
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	
Product category	Distributor A, Distributor B, Distributor C
Distributors	D&H, Ingram Micro, Synnex, Tech Data
Customer company name	Brunch Time
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	
Product category	Distributor A, Distributor B, Distributor C
Distributors	D&H, Ingram Micro, Synnex, Tech Data
Customer company name	Brunch Time
Customer company country	United States
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	
Product category	Distributor A, Distributor B, Distributor C
Distributors	D&H, Ingram Micro, Synnex, Tech Data
Customer company name	Brunch Time
Customer company country	United States
Customer company state	North Carolina
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	
Product category	Distributor A, Distributor B, Distributor C
Distributors	D&H, Ingram Micro, Synnex, Tech Data
Customer company name	Brunch Time
Customer company country	United States
Customer company state	North Carolina
Customer company city	Charlotte
Your company ID	18132
Your name	Joe Sales Rep
Your email address	Joe@LenovoReseller.com
Your phone number	915-555-5555
Your country	United States
Your state	California
About the customer	
Product category	Distributor A, Distributor B, Distributor C
Distributors	D&H, Ingram Micro, Synnex, Tech Data
Customer company name	Brunch Time
Customer company country	United States
Customer company state	North Carolina

MY NOMINATIONS

NEW NOMINATION

Existing Nominations



Nominations on TradeOne / Brand Muscle

✓ What is being Transitioned?

✓ How will I know my NCB Nomination ID for the Transitioned NCBs?

✓ NCB Sales Before Launch Date

What is being Transitioned

> All NCBs that are not Expired at the Time of Launch Date

- All ACTIVE NCBs that have an expiration date after Launch Date
- All APPROVED NOMINATIONS (not activated) with an approval date within 120 days of Launch

All Transitioned NCBs will be valid for 6 months after Launch, regardless of when they were activated/nominated in the old system.

Will receive NCB for both Client & Enterprise

- NC Prefix = Client
- > NE Prefix = Enterprise
- US Public Sector Client NCBs will have a PS Prefix to alert Distribution of higher rebate
 - US PS Enterprise and Canada PS NCBs Not Impacted b/c Receiving better terms under new NCB Platform (Higher Rebates & Caps)

NCB Nomination IDs for Transitioned NCBs

Partners will receive email with all transitioned NCBs with Nomination IDs

> Transitioned NCBs will also be viewable in the "My Nominations" section

All Distributors will receive the transitioned NCB Reference Numbers
 Therefore, any distributor is able to fulfill the NCB discount

All NCB Sales prior to Launch of new tool Must be

Reported and will be paid via Legacy process!!!

Key Takeaways & Resources



- 1. August 7, Thurs: Final day to submit NCB prior to transition
- 2. All NCB Sales prior to Launch of new tool Must be Reported and will be paid via Legacy process
- 3. August 13: <u>www.LenovoNCB.com</u> Go Live
- 4. Upfront discount via Distribution with approved NCB Nomination ID
- 5. Separate Client and Enterprise NCB with improved discounts & increased max payouts
- 6. New Help Desk: <u>helpdesk@lenovoncb.com</u> / 1-844-553-6686

Where to Get More Information & Help

www.LenovoNCB.com

- "How It Works"
- helpdesk@lenovoncb.com
- > 1-844-553-6686

NEW NOMINATION MY NOMINA	IONS HOW IT WORKS LOG OUT
Lenovo 'New Customer Bonus' (NCB) program offers partners the potential to earn an additional upfront (or back end – TBC) margin on qualifying end customer deals. Lenovo NCB is available to all partners registered on the Lenovo Partner Network.	Need help?
Q Step 1 – Identify a new customer opportunity	helpdesk@lenovoncb.com
When you identify a new end customer opportunity, follow the simple steps on the Lenovo NCB tool to submit a nomination.	Helpdesk opening hours 8am - 6pm EST
The end customer must be new to Lenovo and must not have purchased the products you are registering in the nomination from you, Lenovo or any other partner in the past.	Monday - Friday

Lenovo Account Executive or Lenovo Partner Assist (877-536-9955)

> Available NOW: Download Overview from LPN

<u>lenovopartnernetwork.com</u> -> Programs -> Partner Programs

LENOVO PARTNER PROGRAMS

Make more money with Lenovo. We offer the best partner programs in the industry and they are e information, please refer to the corresponding announcement letter or contact your Lenovo Sales I

Click the headers below to access the dropdowns for the particular programs. Click any header a

Downloads and Program Updates Summary

PROGRAM UPDATES FOR AUGUST 1, 2014

· Updated New Customer Bonus Process (Download the Overview below)

DOWNLOADS

- Updated New Customer Bonus Program Overview 📆
- Channel Programs Guide T

Introducing Lenovo's Updated New Customer Bonus Program

Overview

- Authorized Lenovo Business Partners can earn rebates on sales made to approved new customers for 6 months
- A new nomination tool makes nominating easy and decisions faster <u>www.LenovoNCB.com</u>
- > Increased Rebates & Maximum Payouts
- > Increased Nomination Caps
- > Separate Client & Enterprise Categories
- > Upfront Discount provided by Distribution on approved NCBs

Who is Eligible?

Authorized Lenovo Business Partners in US & Canada. Partners must have a Lenovo Partner Network Account.

How Do I Register?

Partners can nominate up to 30 customers per week at www.lenovoNCB.com

Do I Need to Report?

By default partners will receive any and all applicable NCB discounts from Authorized Lenovo Distributors and reporting is not necessary.

During the nomination process partners can elect to receive the NCB as a back-end rebate instead of an upfront discount. Selected back-end rebate will forfeit any potential upfront NCB discounts and requires end-user sales reporting with the customer name reported exactly as nominated.

Eligible Products & Rebates

NCB CATEGORY	PRODUCTS	REBATE
Client	Commercial NB Commercial DT Visuals TopSeller Consumer NB	5%
Chent	Workstations Think Peripherals Services	8%
Enterprise	ThinkServer ThinkServer Options ThinkServer Storage NAS NAS Accessories	9%
	*For a limited time, all TopSeller LenovoEMC Storage products	10%

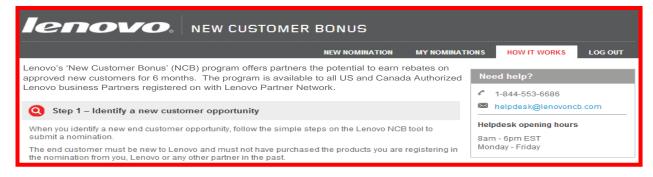
Maximum Payouts

Partners are eligible for the below maximum payout per customer

NCB Category	Max Payout Per Customer
Client	\$30,000
Enterprise	\$30,000

New NCB Help Desk

- ➤ helpdesk@lenovoncb.com
- ▶ 1-844-553-6686
- www.LenovoNCB.com -> "How it Works" Tab



www.LenovoNCB.com

Nomination Process

www.LenovoNCB.com

- Login w/ Lenovo Partner Network account user/pw
- 2 Validate/update sales rep details
- Provide opportunity info: Client or Enterprise NCB, Distributors, and Customer Details
- 4 Submitted opportunities are reviewed and those meeting the NCB criteria will be approved
- 5 Approved Nominations receive Nomination ID valid for 6 months

Upfront Discount Process

- Receive NCB Nomination ID for Approved Nominations via email
- Provide NCB Nomination ID when requesting quote from distribution
- 3 Distribution validates NCB Nomination ID is applicable to requested quote
- Distribution provides quote with Approved NCB discount

Login	About You	Opportunity	Status
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