**State of North Carolina Contract ITS-007227**

**Mobile Ruggedized Computers, Accessories and Peripherals**

**Authorized Agencies**

This contract is a mandatory statewide term contract for the use of executive state agencies. It may also be used as a convenience contract for the use of non-state agencies permitted by law, including but not limited to the NC University System; Department of Public Instruction; North Carolina Community College System; and municipal and county governments.

**Term**

Expiration Date: 10/31/2019 1-year term with two additional one-year option periods.

**Product/Pricing Updates**

Product refreshes and pricing changes, both decreases and increases, are allowed under this contract with prior written approval of the contract office.

**Discounts**

|  |  |  |
| --- | --- | --- |
| **Category** | **Date of MSRP** | **Discount** |
| Laptop Mobile Computer Devices | 11/12/2018 | 23% |
| Tablets (Ruggedized) | 11/12/2018 | 23% |
| Peripherals | 11/12/2018 | 18% |
| Services | 11/12/2018 | 10% |

**Authorized Dealer Program**

Dealers are authorized to bill the Government and accept payment on behalf of Getac, subject to Dealer’s commitment to the following requirements:

**Authorized Dealer Responsibilities**

* Authorized Dealer will receive standard quote from SYNNEX sales team.
* Authorized Dealer will be responsible for adhering to contract terms and providing correct ceiling costs to the approved end user.
* End-user’s PO is made out to Getac’s contract # ITS-007227 and to the Dealer with Dealer’s billing information, e.g. FEIN and address.
* Dealer provides a copy of the end-user’s PO, together with a copy of their PO, when placing a Dealer order with SYNNEX. Copy contracts@synnex.com on your po to sales.
* Dealer invoices government end-user on behalf of Getac.
* Dealer will responsible for paying the 1.75% contract fee directly to NC E-Procurement. Each approved Dealer must register with the State to ensure that all information is accurate as this is how the po’s from the end user’s and invoices are generated. North Carolina E-Procurement Customer Service can be reached at 1-888-211-7440 or epservice@its.nc.gov.
* Contract fee will be 1.75% and is based off of the total cost charged to the end user. If the contract fee is exceeded, the Dealer must credit the end user and provide documentation to SYNNEX that this is completed.
* Invoices will be generated between the 15th and 20th of the month. It is the approved Dealer’s responsibility to pay the invoices by the 20th of the following month. Checks will need to be made out to State of North Carolina-Eproc and sent to PO Box 752167, Charlotte, NC, 28275.
* SYNNEX will be responsible for reports to the State. All approved Dealers must submit monthly reports to contracts@synnex.com by the 5th of the month.

**SYNNEX Contacts**

Team Contact :contracts@synnex.com 1-877-230-5680

Randy Finley:randyfi@synnex.com 1-800-456-4822, ext. 494390

Jennifer McEachern:jennifermce@synnex.com 1-800-456-4822, ext. 494079

**Freight**

FOB Destination standard ground freight

**Payment Terms**

Net 30 Terms

**Contract Fee**

1.75% based off of the cost being charged to the end user.

**E-Procurement Service**

Contract requires centralized website for quotes, orders and invoicing. <http://eprocurement.nc.gov/vendor.html>,

**Record Retention** 3 years

**Ordering Information**

Orders may be placed via regular mail, fax, email or by e-Procurement

**Authorized Dealers**

Convergent Technologies Group

John Monahan, 804/353-5307, jmonahan@ctgva.com

Acct# 472770, Mark Leonard/John Lee

SHI International

Christine Wilkerson, 919/851-8148, Christine\_Wilkerson@shi.com

Acct# 332073, Dave Delauder/Bob Bennett

PC Connection

Aaron Westin, Product Manager

603/683-2715, aweston@pcconnection.com

Dave Etheridge, NC Area Sales Manager, detheridge@govconnection.com

Acct # 116385, Joel/Mike

PC Net dba PCN Strategies

Sean Rosinbum, 202/270-1480, sean.r@pcnstrategies.com

Mike Rosinbum, 202/962-3980, ext. 201, mike@pcnstrategies.com

Acct# 532087, Joel Clark/Mike Orbinati

PCS Mobile

Kathy Pakkebier, 303/346-2487, kathyp@portablecomputersystems.com

Jeff Watkins, 303/552-3961, jeffw@pcsmobile.com

Hewlett Packard

Kevin Oakley, 919-369-0081, kevin.oakley@hp.com

Preferred Communications

Michael Kirsch, 919-575-4600, mike.kirsch@satstar.com

Acct#541655, Craig C./Sharon J./Megan M.

Amerizon Wireless

Don Hamrick, 919-215-8363, dhamrick@amerizon.com

Acct#555774, Rashieka Moore

**Reporting**

Quarterly sales reports by agency for the following categories: State Government (including Executive, Judicial and Legislative Branches); Local Government (City and County); University System campuses; Community College campuses; and, K-12. Report is due within 10 working days after the quarter ends.

**Orders in Excess of $75,000**

Are considered an “Abnormal Quantity” and must be forwarded to the NC Statewide IT Procurement Office for approval.

**Special Pricing**

If the manufacturer offers any special pricing or incentives during the contract period, whether temporary or permanent, the vendor must make the special pricing available to the State.

**Restocking Fee**

There will be no restocking fee for any unopened product that is returned within 30 days of the delivery. Restocking fee after 30 days is 25% of product sale price.