

# Remote Video Collaboration

Businesses are constantly looking for new ways to provide high quality training and support, particularly in manufacturing, logistics, and field service. These companies may not be able to provide specialized assistance to workers as bringing in an offsite expert can be expensive and time-consuming. Now, more than ever, companies need a remote collaboration tool that enables workers to get the training and support they need, from anywhere. Glass Enterprise Edition 2 can help.



## What's Glass?

Glass is a lightweight, wearable device that allows workers to perform hands-on tasks with ease thanks to the glanceable, voice-activated assistance. Glass can help your customers improve accuracy and efficiency while also addressing common training and support challenges by enabling remote collaboration in real time.



## Build the right solution

Building customized solutions for your customers is easy with Glass and the device's ever-growing ecosystem of ISV partners. These partners include video conferencing solutions from companies you already know like Metix paired with Zoom for an easy remote assistance solution. At SYNEX, we offer the Metix license as a pre-loaded bundle with Glass so it's ready for use upon arrival.



## How can SYNEX help?

SYNEX services and integrations will continue to improve your customer's out-of-box experience. Our value-added services currently include Glass Enterprise Edition 2 Device Flashing which involves flashing to latest version, charging to approximately 70%, putting devices in shipping mode, and re-boxing in original boxes.

SYNEX is a channel-authorized enterprise distributor of Glass Enterprise Edition 2. Our experienced hardware team is ready to support the Glass sales cycle and be the product experts you need!



**For help building the right solution for your customers,  
contact the SYNEX Google team at [googlesales@synex](mailto:googlesales@synex).**

