

SERVICESolv™

FIELD SERVICES



Software Solutions from SYNnex

Spend your time finding and winning new business, with the confidence that SYNnex SERVICESolv Field Services will back you up with our nationwide team of deployment experts. Our team is ready to deliver your solutions to your valuable clients, on time and ready to use. SYNnex Deployment Services delivers a consistent, focused approach to your technology deployments.

We offer managed, professional, and field services to support all phases of the IT lifecycle, allowing our partners to easily build or grow their existing services revenue, with minimal investment, through a non-competitive, vendor-agnostic approach.



SYNnex Software Service Solutions include:

- Site Assessment and Health Check
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration and Troubleshooting
- Data Migration
- Consultation and Training
- Remote Monitoring and Help Desk Support
- Disaster Recovery Service
- Easy, Flat-Rate Service-as-a-SKU Program

Contact the SYNnex SERVICESolv team today to find out how we can help with your project.

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SERVICESOLV-38939-16 | 04/25/16

What is the value of the SERVICESolv offering for you?

- Build recurring revenue stream
- Ability to cover a geographical region that is outside your current scope
- Experts with over 150 years of service experience
- Leverage engineers that specialize in "one" area of IT solution stack vs. generalist
- Non-competitive GTM approach -- 100% partner friendly

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fieldservices@synnex.com
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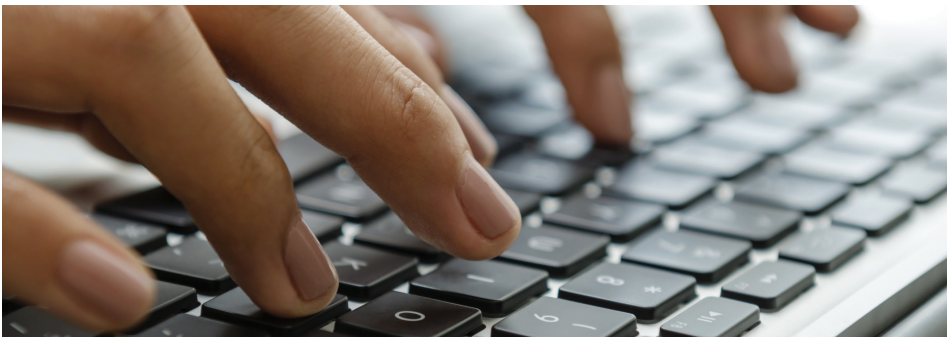
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“Smart Hands” Service Solutions from SYNnex

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“Smart Hands” is a convenient way for your customers to obtain the services they need on time and in budget. With “Smart Hands” service, SYNnex will provide skilled personnel to complete the installation to your customer’s specifications.

SYNnex “Smart Hands” Services include:

- Unpacking Boxes
- Installation and Configuration
- Asset Tagging
- Loading Software
- Consultation and Training
- Trash Disposal and Cleanup
- Plus Much More - “Smart Hands” is customizable to your customers’ unique requirements

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Fleet Service Solutions from SYNnex

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SYNnex Fleet Service Solutions include:

- Needs Assessment and Design Services
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration, and Troubleshooting
- Asset Tagging
- Consultation and Training
- Remote Monitoring and Help Desk Support
- Easy, Flat-Rate Service-as-a-SKU Program

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Point of Sale Service Solutions from SYNnex

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SYNnex Point of Sale Solutions include:

- Professional Site Survey Reporting
- Site Assessment and Design Services
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration, and Troubleshooting
- Asset Tagging
- Consultation and Training
- Remote Monitoring and Help Desk Support
- Cable Pulling
- Easy, Flat-Rate Service-as-a-SKU Program

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Telephony Service Solutions from SYNnex

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SYNnex Telephony Service Solutions include:

- Professional Site Survey Reporting
- Site Assessment and Design Services
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration, and Troubleshooting
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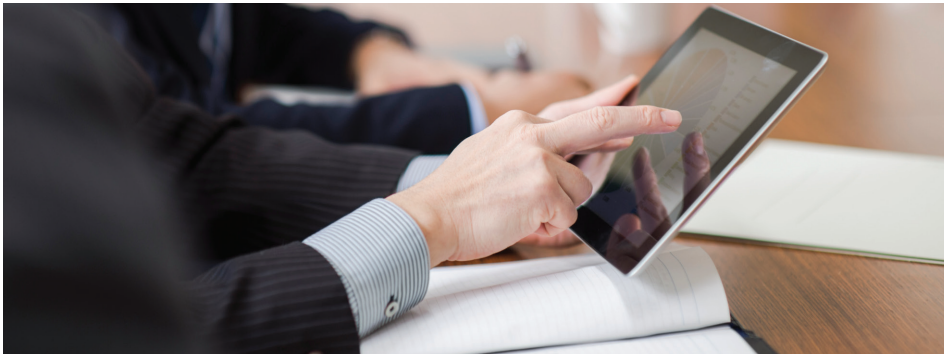
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Wireless Networking Solutions from SYNnex

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SYNnex Wireless Networking Solutions include:

- Professional Site Survey Reporting
- Site Assessment and Design Services
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Physical Security Services from SYNnex

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SYNnex Physical Security Service Solutions include:

- Professional Site Survey Reporting
- Site Assessment and Design Services
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration, and Troubleshooting
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Warranty and Depot Solutions from SYNnex

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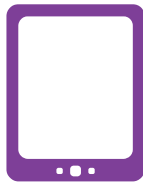
We offer managed, professional, and field services to support all phases of the IT lifecycle, allowing our partners to easily build or grow their existing services revenue, with minimal investment, through a non-competitive, vendor-agnostic approach.

SYNnex service professionals can help your customers fully understand and implement their new and upgraded technology solutions.

SYNnex Warranty and Depot Service Solutions are available for equipment such as:



Mobile computing devices



Chromebooks and tablets



ProAV products



Desktop computers and notebooks



Printers

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Training Solutions from SYNnex

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SYNnex Training Solutions are available for popular brands such as:

- Google
- SAP
- Red Hat
- Apple
- Microsoft
- VMWare
- Avaya
- Cisco
- Mitel
- Shortel
- Plus many more

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E-Rate Solutions from SYNnex

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SYNnex offers deployment solutions for your E-Rate projects including telephony, wireless networks, firewalls, cabling, and other IT devices. SYNnex will provide flat-rate services for all E-Rate opportunities, as these costs cannot be modified after the reseller has been awarded the project.

SYNnex E-Rate Solutions include:

- Professional Site Survey Reporting
- Site Assessment and Design Services
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration, and Troubleshooting
- Asset Tagging
- Consultation and Training
- Remote Monitoring and Help Desk Support
- Cable Pulling
- Easy, Flat-Rate Service-as-a-SKU Program

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Pro-AV Service Solutions from SYNnex

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SYNnex Pro-AV Service Solutions include:

- Professional Site Survey Reporting
- Site Assessment and Design Services
- Dedicated Project Management
- Cutting-Edge, Custom Project Portal for Large-Scale Deployments
- Nationwide Installation, Configuration, and Troubleshooting
- Asset Tagging
- Consultation and Training
- Remote Monitoring and Help Desk Support
- Cable Pulling
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