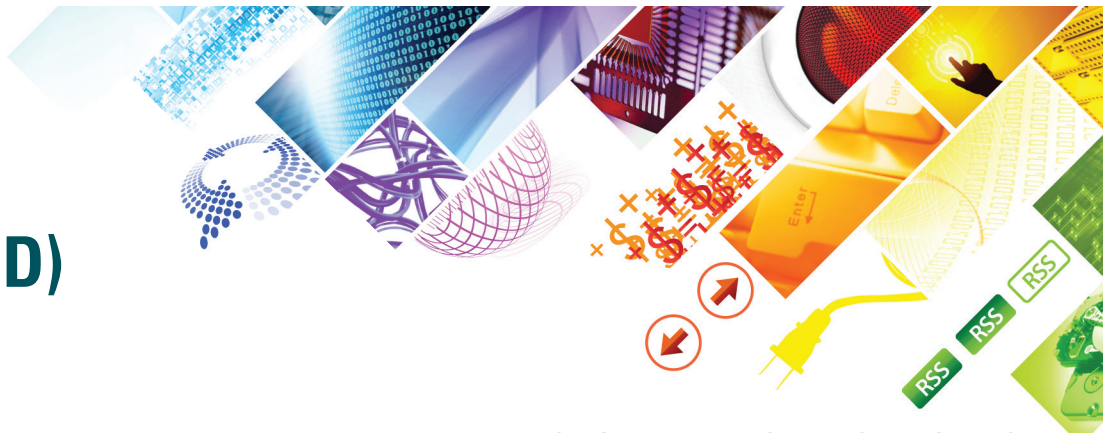


SYNNEX

Electronic Software Download (ESD)



HOW TO ORDER ESD:

Customers that have an EDI or XML connection with SYNNEX can submit their orders through those transmission protocols. A customer can also order product through a sales rep (using Web Quote) or through ECEExpress. In Web Quote, a sales rep can quickly find a product by looking for product segment ESD or searching for parts ending in ESD. In ECEExpress, ESD products show up on the Software Download product selector or by searching on ESD or Software Download.

BENEFITS OF PURCHASING ESD

- Just in time delivery – usually 1-3 hours
- No up-front inventory purchase/investment
- No loss of product (theft, box gets damaged, or obsolescence)
- No shipping costs
- Installs on a computer without an optical drive
- Some product/services only available via ESD

2K Games	Fine Recovery	Paragon
Absolute Software	GFI	Quark
Adobe	H&R Block	Rockstar Games
AMG (Advanced Media Group)	Her Interactive	Security Coverage
Big Fish	Hyperbolic Software	Selectsoft
Bit Titan	IGG Software	SJ Namu
BullGuard	Incomedia	Skyline Technologies, Inc.
Celframe	iolo	Sony Creative
Checkmark Inc.	jAlbum	Square Enix
Circus Ponies	Language Engineering Co.	Swiftpage
City Interactive	Laplink	Symantec
Comodo Security Solutions	Large Software	TechSmith
Core Learning	MacPaw, Inc.	Tommo
Corel	Mariner Software	Total Defense
Cyberlink Corp.	Mediafour Corp.	Transparent Language
D3	Microsoft	ValueSoft Cosmi
Degica	Movavi	Vidway Games
Electronic Arts	N3V	
EasyBits	Nordic Games	
FarStone Technology	Panda Security	

Submit a support request to

esdsupport@concentrix.com
or call 714-923-3163.

For general questions, please email, in the U.S.,

PM Brian Kossin at
briankos@synnex.com