

NEC Service Options

When you need NEC Display Solutions the most, we're there for you. NEC offers a suite of customizable services for optimal protection of NEC large screen displays, desktop monitors and projectors.



Desktop and Large Screen LCD Options

Extended Warranty Program: NEC extended service plans are available for an additional one to two years beyond the end of the manufacturer's warranty period. These plans cover all parts and labor that are available under the original warranty as well as power surge protection. You may also purchase an extended warranty for a previously purchased product as long as at least 90 days remain on the manufacturer's warranty.

Advanced Exchange Overnight Service is an upgrade from the standard repair-only warranty and replaces the defective unit within one (1) business day. Advanced Exchange Overnight Service allows your customers to continue working without interruption by having NEC ship your customer a replacement before the unit is sent in to be repaired.

Onsite Overnight Service allows for the exchange of a non-working NEC product with a comparable new or refurbished unit to be replaced by a technician within one (1) business days of your phone call.

Projector Options

Projector Extended Warranty Program: NEC extended service plans are available for an additional one to two years beyond the end of the manufacturer's warranty period. These plans cover all parts and labor that are available under the original warranty as well as power surge protection. You may also purchase an extended warranty for a previously purchased product as long as at least 90 days remain on the manufacturer's warranty.

Repair & Return Coverage

This coverage is available on all NEC mobile, portable and installation projectors. Repair and return service requires you to return your defective NEC projector to our designated service location for repair. NEC's service location will repair your unit within three (3) business days. This does not include in-transit shipping time to or from our service location. If it is determined that you need a shipping carton and label for your covered product, we will provide them to you. NEC will pay for outbound shipping costs (2-day air) for all projectors. You will be responsible for paying the shipping costs to return your projector to our designated location. Once your covered product has been repaired, it will be shipped back to your location.

For full terms and conditions, visit necdisplay.com/service-enhancement or call 866.771.0266