



Designed to simplify management

Do more with less—less resources, less complexity, and less associated risk. From the start, Surface devices are designed by Microsoft to give employees the versatility they need and IT pros the control and agility to keep business running efficiently. When it comes to managing those devices, a standardized Surface portfolio combined with Microsoft Endpoint Manager (MEM) enables agility in deployment and management of your investment. Improved IT efficiency, reduced overhead and support costs, and minimized downtime are all benefits seen by organizations that have adopted Surface.

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Reduce complexity

across your Surface portfolio with Microsoft 365 remote deployment and centralized management. With MEM and Surface Management Portal, you can see all managed, co-managed, and partner-managed Surface devices in one place. From here, your team can remotely synchronize and deploy firmware and driver updates to thousands of Surface devices, at scale, with just a few clicks through the cloud.² Surface devices have the ability to enroll in this capability through Windows Autopilot where zero-touch device provisioning means new employees can begin work faster, personal devices can be enrolled seamlessly, and files and applications can be accessed from home with security. Need to deprovision? This can be done automatically when a device needs to be returned or swapped.



Reduce costs and protect your portfolio investment

with secure devices that evolve with your business—and warranties and extended service plans—that provide convenience and peace of mind. If something goes wrong, you're covered with accidental damage protection from drops, spills, and cracked screens. Whether faced with an end-of-life or service event, select Surface devices enable you to retain the SSD so you can remain in control of your sensitive data.³ And, Surface continues to innovate on repairable features that help you stay productive by allowing you to choose how you want to service your device – whether you self-repair, send it to an in-region facility, or work through our growing network of trusted Authorized Service Providers that deliver effective, safe, and secure repair services.

Footnotes and disclaimers:

¹ Maximizing your ROI from Microsoft 365 Enterprise with Microsoft Surface, a commissioned Total Economic Impact™ study conducted by Forrester Consulting, July 2020.

² Surface Go and Surface Go 2 use a third-party UEFI and do not support DFCI. For details on Microsoft protection for Surface Go and Go 2, visit <https://www.microsoft.com/en-us/surface/business/surface-go-2>.

³ Available service options for SSD replacement may vary by device and/or market. See <https://www.microsoft.com/en-us/download/100440> for details. Devices returned to Microsoft with a missing SSD may be subject to an SSD replacement fee unless the user is enrolled in the Drive (SSD) Retention offer. Opening and/or repairing your device can present electric shock, fire and personal injury risk and other hazards. Use caution if undertaking do-it-yourself repairs. Device damage caused during repair will not be covered under Microsoft's Hardware Warranty or protection plans.