



Chrome OS is designed for governments

Technology should adapt to new hybrid workflows and security protocols.

Risk mitigation

Departments handling non-public and sensitive information must manage existing and emerging security concerns. Buyers prioritize solutions with zero-trust environments and prefer FedRamp authorized solutions.

39% year-over-year growth of the multi-state information sharing & analysis center (MS ISAC) since 2014 to help track cyberthreats.²

Legacy applications

Mission-critical, legacy applications will take time and effort to modernization due to stringent approvals and limited vendor options. Therefore, state and local governments need solutions that support access to legacy applications.

50% of government agencies will rely on mission-critical legacy applications even in 2025.³

Hybrid environments

Remote and work-from-home workforces change the approach to collaboration, policy making, and regulatory oversight. As a result, state and local governments need fast and flexible solutions that can enable productivity in a hybrid work environment.

78%

of US government professionals see value in deploying flexible technology to enable a hybrid work environment.²

Chrome OS is a secure, easily managed solution designed to modernize your public service operations.

Modern experience

Connect to an array of peripherals, including printers, scanners, barcode readers, and electronic signature pads to improve the quality of service at public-facing agencies and internal department employee productivity.

Legacy application support

Access mission-critical applications still reliant upon legacy software languages like COBOL in virtualized environments through product integrations with VDI vendors.⁵

Compliant stack

Safeguard information, adhere to GDPR or CCPA, and stay up-to-date with quick access to FedRamp authorized solutions like Google Cloud and Workspace.⁶

Easy management

Leverage the Google Admin Console to procure, deploy, and oversee devices across agencies and remotely manage security, users, apps, and policies from elected officials to limited-access contractors.

Built-in, proactive security

Deploy devices with secure data storage, automatic security updates, built-in executable blocking, and a multi-layered OS architecture to safeguard sensitive department and community citizen information.

Modernize your experiences by upgrading to Chrome OS

Beyond ease-of-use, Chrome OS' cloud-first architecture is designed to be a secure solution for all government employees.

Contact center agents

need consistent performance to provide emergency assistance. Chrome OS offers:

- Reliable call routing to ensure that callers are not disconnected from emergency service
- Automatic background updates to maximize emergency agent uptime and availability

"People calling in for emergency services need to maintain a constant connection with agents to troubleshoot and resolve crises."

- Former CIO @ State Emergency Communications

Department specialists

need secure and compatible solutions that can operate in specialized work environments, such as correctional facilities, to perform critical analyses. Use Chrome OS for:

- Seamless web-based case database connectivity
- Encrypted profile logins to safely access sensitive data

"Security is a top-of-mind priority for all users, especially those handling sensitive data."

- Former Government GM @ Thin Client Vendor

Third party contractors

need a safeguarded means of plugging into ad-hoc tasks and managing sensitive information such as family or social services data. Deploy Chrome OS for:

- Secure access to sensitive department data
- Sandboxed virtualization environments to reduce need for discreet endpoint hardware

"Compartmentalizing external workflows can allow for secure, integrated access and analysis of confidential information."

- Former Government GM @ Thin Client Vendor

Front desk administrators

need to facilitate transactional activities and support customer civil, health or human service needs. Chrome OS provides:

- Legacy application support for searching public case records
- Intuitive interfaces to assist customers with transactional activities

"Providing employees with a simple interface can speed up tasks and administrative onboarding."

- Former CTO @ Health & Human Services

Field Workers

need reliable and secure technology that can adjust to varying field environments. For example, Chrome OS offers election workers:

- Secure, dependable access to election workflows and voter lists
- Self-deployment of compute resources to handle unexpected influxes of voter applications

"Field workers need to be able to adjust their performance bandwidth on a whim to respond to unexpected events."

- Former CIO @ State Emergency Communications

Citizens

need intuitive and effortless solutions to enable self-service and streamline administrative tasks. Chrome OS enables:

- Dedicated public library consoles for simple browser access
- Easy-to-use interfaces for rapid DMV check-in

"Engaging and enabling multiple end-users through a dedicated console is an easy way to increase security and minimize risk."

- Managing Director @ Government Consulting Firm

Learn more about Chrome OS

Make the shift to Chrome OS

Read through our customer success stories:

- [Regional Government of Castilla-La Mancha](#)
- [Kingston & Sutton London Boroughs](#)
- [Barking & Dagenham London Boroughs](#)
- [Service New South Wales](#)



References

1. [2021 Chrome OS and Deloitte End-User Compute Survey](#)
2. [2021 Deloitte Government Trends](#)
3. [2021 Gartner Top Trends in Government](#)
4. [Works with Chromebook](#)
5. [Chrome Enterprise Recommended \(CER\) Solutions](#)
6. [Google FedRamp Coverage](#)

Want to partner with TD SYNnex and become Google Chrome authorized? START [HERE](#) and member of our team will be in touch with you soon. Questions? Contact GoogleCan@synnex.com



Chrome OS has become our digital platform of choice at Service NSW. What started as a journey to make our customer experience faster and easier became a solution that made our employee experience faster and easier as well."

CIO,
Service NSW