Avaya Cloud Office Global Office

Avaya Cloud Office Global Office streamlines your global communications with one integrated and secure service for all branch office communication needs. With local service in over 40 countries, Global Office enables you to provide a consistent messaging, video, and phone experience across your global workforce. By removing the complexity of expanding globally and working across borders, Global Office makes it easy for your entire enterprise to work and appear local everywhere.

Deliver a local presence on a global scale

Connect globally distributed offices, employees, and customers seamlessly for a unified experience from any device and location.

Flexible configurations to meet your needs

Customize each office site individually with IVR and call handling rules, local numbers, languages, and more.

Easy to deploy, monitor, and manage

Simple and centralized IT management and easy installation minimizes setup and maintenance costs and speeds ROI.

Key features

Global collaboration via Call, Meet, Message and More

- Global analytics and reports

- Carrier-grade quality of service

- Emergency services

- Local caller ID

- Local and toll-free numbers in 100+ countries

Global Office enables you to provide a consistent messaging, video, and phone experience across your global workforce.

- Localization in 15 languages

- 99.999% uptime SLA

- Free extension-to-extension dialing

- Comprehensive billing in a single currency across all offices

- 1,000 included minutes for regional calling per user

- Simple number and porting management

Key benefits

Centralized management

Simple and centralized global phone system management via an intuitive admin portal

Consistent experience

Consistent user experience globally, making collaboration more seamless, whether it's internal or with customers and partners

Reduced expenses

Reduced regional costs associated with IT management, maintenance, and international calling charges

Local compliance

Compliance with local regulations in Global Office countries

AVAYA

Connect globally distributed offices, employees, and customers seamlessly for a unified experience from any device and location.

Avaya Cloud Office Globally Connected Network

Avaya Cloud Office operates on a redundant service delivery architecture built from the ground up to ensure the high-quality, scalable, and secure service necessary to support unified communications between globally distributed offices, employees, and customers. The network interconnects directly with 45+ carriers and 200+ internet service providers, with over 30 data centers worldwide, which means they've established our own backbone and developed our own peering relationships to provide carrier-grade reliability and quality of service. They handle the interconnects directly, so their customers are not burdened with setting up their own PBX servers and managing multiple carrier service providers around the globe.

About Avaya

Businesses are built by the experiences they provide, and every day millions of those experiences are delivered by Avaya Holdings Corp. (NYSE: AVYA). Avaya is shaping what's next for the future of work, with innovation and partnerships that deliver game-changing business benefits. Our cloud communications solutions and multi-cloud application ecosystem power personalized, intelligent, and effortless customer and employee experiences to help achieve strategic ambitions and desired outcomes. Together, we are committed to help grow your business by delivering Experiences that Matter. Learn more at www.avaya.com.

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